

# Draft Lewisham 2026-29 Pharmaceutical Needs Assessment



Draft  
Lewisham  
2026-29  
Pharmaceutical  
Needs Assessment

## Contents

Lewisham Directors of Public Health Foreword.....	4
Executive Summary .....	5
Introduction .....	6
Background.....	6
Purpose of the PNA .....	6
Scope of the PNA .....	6
Process for developing the PNA .....	7
Localities for the purpose of the PNA.....	8
PNA Context.....	10
National policies on pharmacy services .....	10
Local Context.....	13
Lewisham Joint Strategic Needs Assessment Review.....	13
Lewisham Health and Wellbeing Strategy.....	21
South East London Integrated Care Strategic Priorities for 2023-28 .....	21
Public Health Outcomes Framework Review .....	22
The potential role of pharmacists in addressing local priority areas.....	24
Population .....	25
Lewisham housing trajectory and planning .....	33
Considering differences in demand for Pharmaceutical Services by Locality.....	34
Pharmaceutical service provision within Lewisham.....	34
Pharmaceutical Services provide by Lewisham Pharmacies .....	45
Essential service provision commissioned from community pharmacies .....	45
Advanced Services .....	47
Enhanced Services.....	56
London Region Commissioned Enhanced Pharmacy Services .....	56
Other Enhanced Services .....	60
Locally commissioned services.....	60
There are further pharmaceutical services that are commissioned locally.....	60
Pharmaceutical Services Commissioned by Lewisham Council: .....	60
Pharmaceutical Services commissioned by South East London ICB: .....	60
Stakeholder Engagement.....	71
Overview .....	71
Public Questionnaire .....	71
Pharmacy/Contractor Survey .....	75

Conclusions and Statements.....	78
Appendices .....	80
Appendix A: PNA Steering Group Terms of Reference .....	80
Appendix B - Lewisham 2026 PNA Production Timeline .....	82
Appendix C: List of pharmacy addresses and opening times.....	83
Appendix D: Public Survey Full Questionnaire.....	86
Appendix E: Full Contractor Survey Questionnaire.....	90

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## Lewisham Directors of Public Health Foreword

*“Pharmacies in Lewisham continue to be a valued community resource. They are a key part of the health and care system in Lewisham and play an invaluable role in the prevention of ill health of our residents through initiatives such as the flu vaccine as well as supporting those with long-term conditions and other illnesses in their role of optimising the use of medicines.*

*The publication of this Pharmaceutical Needs Assessment (PNA) highlights the diversity of Lewisham and the health challenges our community faces. Pharmacies will play a crucial role in helping us achieve the priorities of the recently published Lewisham Health and Wellbeing Strategy 2025–2030 ‘Prioritising prevention and acting on the social determinants of health’. Not only do pharmacies deliver a range of public health interventions but as they are located in the heart of communities, they are uniquely placed to be accessible to residents.*

*This needs assessment sits alongside the Joint Strategic Needs Assessment (JSNA) to support our understanding of pharmacy related needs in Lewisham and what demands may arise in the near future.”*

Catherine Mbema and Kerry Lonergan

Joint Lewisham Directors of Public Health

## Executive Summary

Every Health and Wellbeing Board must assess the need for pharmaceutical services in its area and publish a statement of this assessment<sup>1</sup>. This is known as the Pharmaceutical Needs Assessment (PNA) and must be produced at least every three years.

In Lewisham the previous assessment was published in [March 2023](#). This was followed by a PNA Supplementary Statement in [November 2024](#), due to a number of pharmacies closing and several changes of ownership, which met the threshold to publish a supplementary statement, as per the statutory guidance.

As of September 2025, there are 48 pharmacies within Lewisham. This is fewer than in the last PNA, when they were 52. There are a further 31 pharmacies within 1km of the Lewisham borough boundary which also serve the Lewisham population.

For the purpose of this PNA, the borough was considered as four localities, mirroring the neighbourhoods as defined by the ICB's Integrated Neighbourhood Teams.

A PNA Steering Group was established in June 2025, which agreed the localities and the content of both the Public and Contractor consultation, as required by the statutory PNA guidance.

The PNA has found that overall provision of necessary (essential) pharmaceutical services in the borough is sufficient. There is a small area of the south-west of the borough which was identified as being more than 20 minutes walk to a Lewisham pharmacy, however there are Southwark pharmacies these residents can walk to within the same amount of time.

Whilst a pharmacy is open at some point on a Sunday in Localities 1, 2 and 3, there is no pharmacy open in Locality 4 on a Sunday. Having a pharmacy open in Locality 4 on a Sunday would improve pharmaceutical access for residents in the south-west of the borough, however as noted in the PNA, pharmacy opening hours themselves are not a pharmaceutical service.

In terms of advanced, enhanced and locally commissioned pharmaceutical services, which this PNA has deemed as those which improve accessibility and secure health improvements, the PNA has also determined that there is overall sufficient provision. There is a potential gap in Locality 1, as it is the only Locality that does not have a pharmacy offering the advanced service of Smoking Cessation Service (for those continuing a stop smoking service which was started whilst a hospital in-patient).

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<sup>1</sup> [The National Health Service \(Pharmaceutical and Local Pharmaceutical Services\) Regulations 2013](#)

# Introduction

## Background

It is a statutory requirement under the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 for a Pharmaceutical Needs Assessment (PNA) to be developed and published every three years (or earlier where significant changes have occurred) by each area covered by a Health and Wellbeing Board (HWB). This publication schedule was paused during the COVID-19 pandemic. The last PNA in Lewisham was published in 2023, with a PNA Supplementary statement published in November 2024.

## Purpose of the PNA

The purpose of the PNA is to plan for the commissioning of pharmaceutical services and to support the decision-making process in relation to new applications or change of premises or ownership of pharmacies.

As such, it is required to cover the following:

- what services are necessary to meet the needs of the local population
- which services have improved and/or have better access since the publication of the last PNA
- what provision is currently available, highlighting any immediate or future gaps in services
- any impact other NHS services have on pharmaceutical services
- how the assessment was carried out and the resulting conclusions

This information is held by NHSE/I to maintain a pharmaceutical list for the local area. This list is used to consider applications for new pharmacies as well as the relocation of existing pharmacies and to commission additional services.

The PNA bases its assessment on current and predicted demographics as well as analysing the health needs of the local population.

## Scope of the PNA

The PNA covers community pharmacies included in the NHS Pharmaceutical List, dispensing doctors and dispensing appliance contractors. It does not cover pharmaceutical services in hospitals, prisons or online pharmacies (but must include Distance Selling Pharmacies which are included in the NHS Pharmaceutical List).

The minimum requirement for a PNA includes the following:

- a statement of the pharmaceutical services currently provided that are necessary to meet needs in the area
- a statement of pharmaceutical services that have been identified by the HWB that are needed in the area, and are not provided (gaps in provision)
- a statement of the other relevant services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area

- a statement of the services that the HWB has identified as not being provided, but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area
- a statement of other NHS services provided by a local authority, the NHS Commissioning Board (NHSE/I), an Integrated Care Board (ICB) or an NHS Trust, which affect the needs for pharmaceutical services
- a map of providers of pharmaceutical services
- an explanation of how the assessment has been carried out (including how the consultation was carried out)
- The HWB must consult the bodies set out in Regulation 8 at least once during the process of developing PNA. The minimum consultation period required is 60 days.

## Process for developing the PNA

A Steering Group of key stakeholders was set up to oversee the PNA process. Terms of Reference for the group are available at Appendix A - PNA Steering Group Terms of Reference.

The activities of the process and timescales are set out in the project timeline in Appendix B. This involved:

- updating information and evidence since the previous PNA, including latest priorities
- setting the scene for pharmacy services
- updating information on the population of and latest health information
- conducting surveys of pharmacies, of pharmacy users and of particular interest groups who may have specific needs
- preparing a draft for consultation
- Following this consultation, the comments will be assessed by the steering group and the final PNA will be published March 2026.

## Localities for the purpose of the PNA

After changes to administrative boundaries, Lewisham shifted from having 18 electoral wards to 19, as of May 2022.

*Table 1: List of Previous and Current Lewisham Electoral Wards*

<b>Previous Wards</b>	<b>Wards from May 2022 Onwards</b>
Bellingham	Bellingham
Blackheath	Blackheath
Brockley	Brockley
Catford South	Catford South
Crofton Park	Crofton Park
Downham	Deptford
Evelyn	Downham
Forest Hill	Evelyn
Grove Park	Forest Hill
Ladywell	Grove Park
Lee Green	Hither Green
Lewisham Central	Ladywell
New Cross	Lee Green
Perry Vale	Lewisham Central
Rushey Green	New Cross Gate
Sydenham	Perry Vale
Telegraph Hill	Rushey Green
Whitefoot	Sydenham
	Telegraph Hill

To define localities for the PNA, the PNA steering group elected to utilise the recently established neighbourhood health service in Lewisham (also known as Integrated Neighbourhood Teams).

The development of [integrated neighbourhood teams in Lewisham](#) has been informed by a range of engagement activity undertaken with partners, local communities and other stakeholders. A group of patients and residents with lived experience of health and care services, were recruited including those with a range of ages, religion, ethnicity, disabilities, and carer responsibilities. The group helped to gather insights and test ideas, shaping and refining our neighbourhood model based on real-life experiences.

## *What are the Localities/Neighbourhoods in Lewisham?*

In Lewisham the four defined neighbourhoods for Integrated Neighbourhood Teams are:

### Neighbourhood 1

Covers Evelyn, New Cross Gate, Deptford, Telegraph Hill, Brockley and also includes parts of: Crofton Park, Blackheath, Lewisham Central, Ladywell.

### Neighbourhood 2

Covers Grove Park, Lee Green, and also includes parts of: Blackheath, Ladywell, Lewisham Central, Rushey Green, Hither Green.

### Neighbourhood 3

Covers Bellingham, Catford South, Downham, also includes parts of: Hither Green, Rushey Green, Grove Park, Perry Vale.

### Neighbourhood 4

Covers Forest Hill, Sydenham, also includes parts of: Crofton Park, Perry Vale, Bellingham.

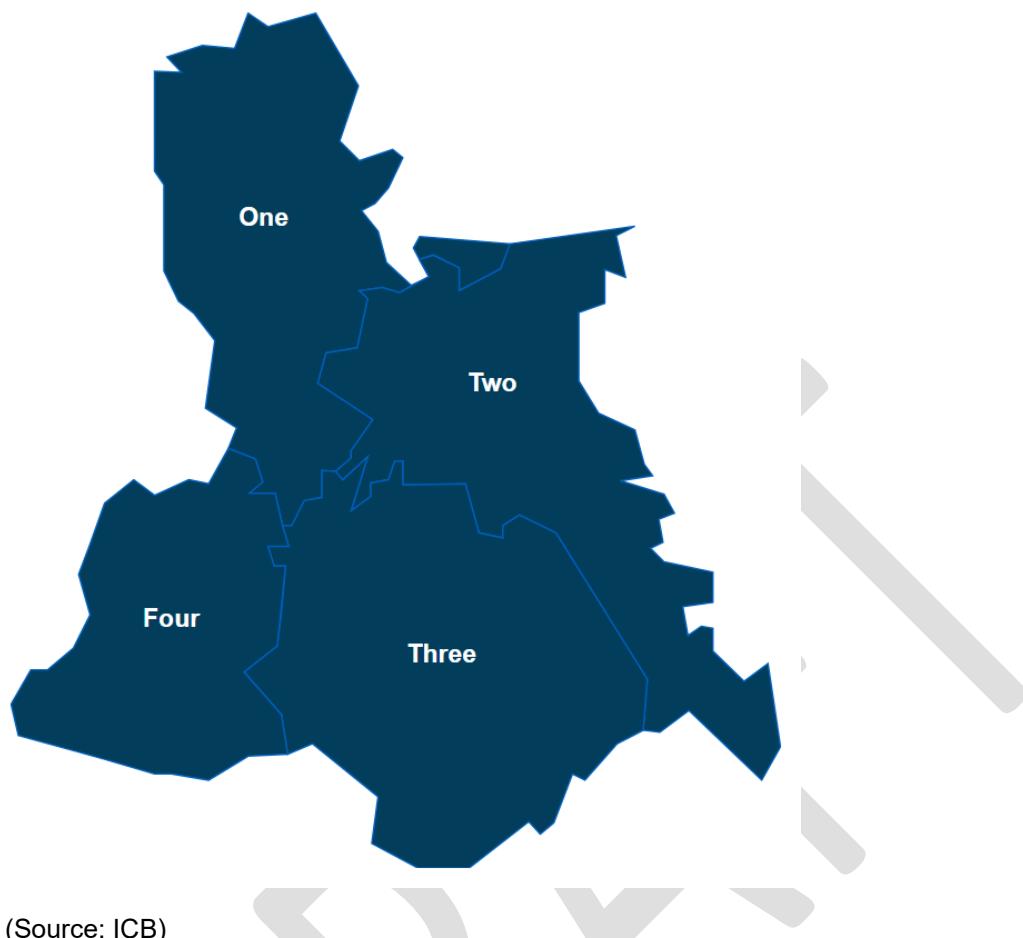
As described above the Neighbourhoods do not map directly onto electoral wards, therefore a best fit approach has been taken for the PNA as described below.

### Wards by New Neighbourhoods (best fit approach)

*Table 2: Lewisham Wards by Neighbourhood/Locality (best fit approach)*

<b>Neighbourhood/Locality</b>	<b>Ward</b>
1	Brockley
	Deptford
	Evelyn
	New Cross Gate
	Telegraph Hill
2	Blackheath
	Grove Park
	Ladywell
	Lee Green
	Lewisham Central
3	Bellingham
	Catford South
	Downham
	Hither Green
	Rushey Green
4	Crofton Park
	Forest Hill
	Perry Vale
	Sydenham

Figure 1: New Integrated Neighbourhood Teams Map



(Source: ICB)

## PNA Context

### National policies on pharmacy services

#### **Legal framework for PNAs – the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013**

The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 set out PNA requirements (Part 2, Regulations 3–9).

In summary the 2013 regulations require that PNAs include the following:

- the pharmaceutical services that the Health and Wellbeing Board (HWB) has identified as services that are necessary to meet the pharmaceutical needs in the area.
- the pharmaceutical services that have been identified as services that are not provided but which the HWB is satisfied need to be provided to meet a current or future need for a range of pharmaceutical services or a specific pharmaceutical service (gaps in provision).

- the pharmaceutical services that the HWB has identified as not being necessary to meet the need for pharmaceutical services but have secured improvements or better access.
- the pharmaceutical services that have been identified as services that would secure improvements or better access to a range of pharmaceutical services or a specific pharmaceutical service, either now or in the future.
- other NHS services that affect the need for pharmaceutical services or a specific pharmaceutical service.
- how the HWB has determined the localities in its area.
- how it has considered the different needs of the different localities, and the different needs of those who share a protected characteristic
- an explanation of how the assessment has been carried out (including how the consultation was conducted).
- geospatial analysis of existing pharmaceutical service provision
- information on the demography of the area.
- whether there is sufficient choice for obtaining pharmaceutical services.
- the provision of pharmaceutical services in neighbouring HWB areas
- HWB must consult the bodies set out in Regulation 8 at least once during the process of developing PNA. The minimum consultation period required is 60 days.
- The Health and Wellbeing Board are also required to revise the PNA publication if they deem there to be significant changes in pharmaceutical services before the next publication is due.
- The structure and content of the report is based on 2025 guidance provided by the Department of Health and Social Care ([Pharmaceutical needs assessments: information pack for local authority health and wellbeing boards - GOV.UK](#))

## Regulation updates

The NHS (Pharmaceutical and Local Pharmaceutical Services) (Amendment) Regulations 2023 updated the 2013 Regulations including changes allowing pharmacy contractors to apply to reduce their core opening hours of their 100-hour pharmacy to between 72 and 100 hours where certain requirements are met.

Since 1 April 2023 NHS England has delegated the commissioning of pharmaceutical services to the integrated care boards (ICBs). Therefore, each HWB should also ensure that the ICB or ICBs, for its area has, or have, access to its PNA and any supplementary statement.

From June 2025, pharmaceutical lists are prepared and maintained by the ICBs and published by NHS England as a consolidated list. This is commonly known as the NHS 'market entry' system.

## The National Health Service Act 2006

Part 7 of the NHS Act 2006 applies to 'pharmaceutical services and local pharmaceutical services' and includes a description of pharmaceutical arrangements

that must be put in place within an area and the type of professional authorised to prescribe (Section 128A).

## **2021 White paper: People at the Heart of Care**

The 2021 White paper sets out the legislative proposals for a health and care Bill, which promotes the establishment of integrated care systems (ICS) as statutory bodies in all parts of England. It lists ICSs as two parts – ICS NHS body (integration within the NHS) and ICS health and care partnership (integration between the NHS and local government). The White Paper includes the following themes: working together and supporting integration; reducing unnecessary bureaucracy; enhancing public confidence and accountability; and supporting public health, social care, and quality and safety.

## **Fit for the Future: 10 Year Health Plan for England**

The NHS Long Term Plan (2019) has been superseded by the [Fit for the Future: 10 Year Health Plan for England](#) published in July 2025, which serves as the government's new guiding framework for transforming the NHS through shifts to prevention, community-based care, and digital technology, alongside workforce reforms and a new financial foundation.

The 10 Year Health Plan is part of the government's health mission to build a health service fit for the future. It sets out how the government will reinvent the NHS through 3 radical shifts:

- hospital to community
- analogue to digital
- sickness to prevention

To support the scale of change we need, the government will ensure the whole NHS is ready to deliver these 3 shifts at pace:

- through a new operating model
- by ushering in a new era of transparency
- by creating a new workforce model with staff genuinely aligned with the future direction of reform
- through a reshaped innovation strategy
- by taking a different approach to NHS finances

## **NHS Community Pharmacy Contractual Framework (the 'Pharmacy Contract')**

The current Community Pharmacy Contractual Framework (CPCF) runs from 1<sup>st</sup> April 2024 to 31<sup>st</sup> March 2026. The most recent agreement focuses on services like the Pharmacy First service, which allows pharmacists to manage minor illnesses and urgent medicine supply.

## The Pharmacy Integration Programme

The Pharmacy Integration Fund (PhIF) was introduced in 2016 and updated further to be in line with the NHS Long Term Plan. Currently, the Pharmacy Integration Programme is providing support to the following workstreams:

- Routine monitoring and supply of contraception in community pharmacy
- GP referral pathway and the NHS 111 referral pathway to Pharmacy First, which has three elements:
  - 7 Clinical Conditions
  - Minor Ailments
  - Urgent Supply
- Palliative Care and end of life medicines supply service.
- Structured medication reviews in PCNs for people with a learning disability, autism or both, linking with the STOMP programme.
- Expanding the existing New Medicines Service (NMS).
- Developing and testing peer and professional support networks for all pharmacists and pharmacy technicians working in PCNs.
- Exploring a national scheme for pharmacists and pharmacy technicians to gain access to essential medicines information resources working with SPS Medicines Information Services.
- Workforce development for pharmacy professionals in collaboration with Health Education England (HEE) including medicines optimisation in care homes, primary care pharmacy educational pathway, and integrated urgent care.

## Local Context

### Lewisham Joint Strategic Needs Assessment Review

The Joint Strategic Needs Assessment (JSNA) is a process by which the current and future health and wellbeing needs of the local population are described and considered. It exists to highlight inequalities between different groups of the population and aid commissioning and strategic decision making.

The [Lewisham JSNA](#) is held entirely online. It consists of a 'Picture of Lewisham' which describes the population of the borough in terms of the key health and socio-demographic characteristics, including mortality, morbidity, ethnicity and inequalities. This is supported by in-depth JSNA topic assessments which focus on a specific illness, population or subject, e.g. recently published examples include Immunisations and Children and Young People with Special Educational Needs.

The JSNA is reported up to the Health and Wellbeing Board.

### *Demography*

As at the 2021 Census, Lewisham was the 14th largest London borough, in terms of population size and 6th largest in inner London. Lewisham has a young population

bias. Whilst the latest [ONS population projections](#) predict the borough's population will grow and is expected to reach just under 311,000 by 2030, this growth is not expected to be seen equally across age groups. Of note is the predicted school aged population cohort (5-14) will decrease by almost 6,000 by 2030. The predicted population growth is through a combination of the number of births exceeding the number of deaths and international migration, people moving to the borough from overseas.

The 2021 Census also states people from a White British ethnic group, comprise just over 37% of the population, Black African is the second largest ethnic group (12.6%) and 'White Other' (12.3%) and Black Caribbean (10.6%).

Spanish is the second largest nationality after British, with Nigerian the largest non-EU nationality (2021 Census).

Christianity remains the most stated religion or faith, however, fell by nearly 10% since the 2011 Census.

As detailed in the [LGBTQ+ JSNA](#), the 2021 Census was the first UK Census to ask questions on both sexual orientation and gender identity. In Lewisham approximately 6% of respondents stated their sexual orientation was other than straight or heterosexual (this is higher than both the regional and national averages). About 1% of the Lewisham 16+ population stated their gender identity was different to that assigned at birth.

## *Inequalities*

### *Deprivation*

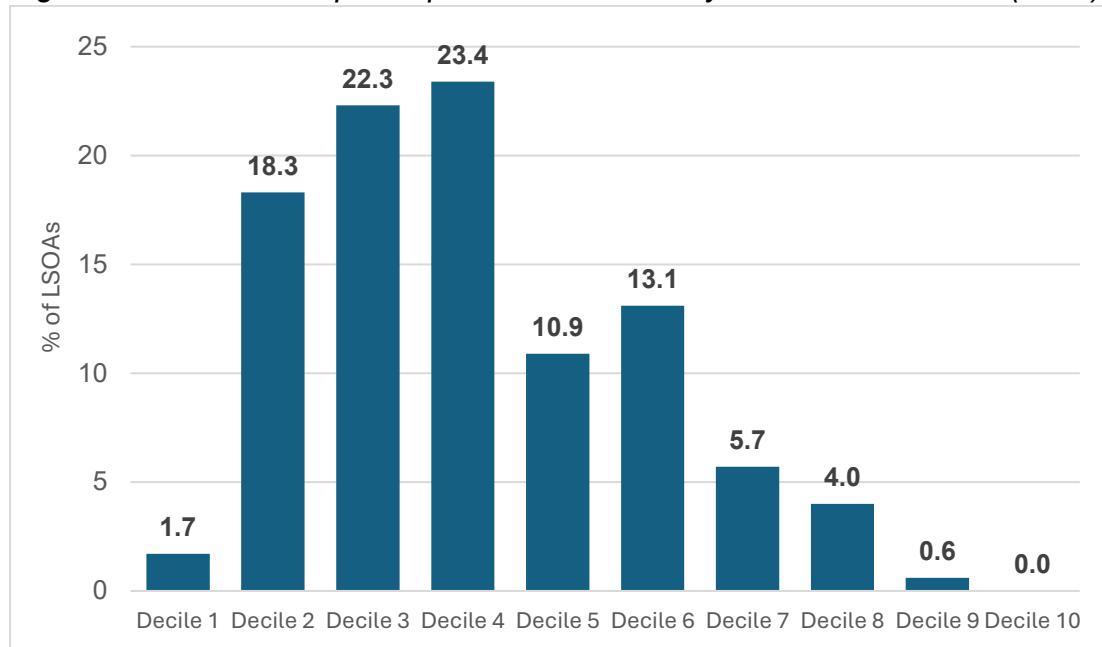
The Index of Multiple Deprivation (IMD) is the official measure of relative deprivation for small areas (or neighbourhoods) in England. The IMD ranks every small area (Lower Super Output Area) in England from 1 (most deprived) to 33,755 (least deprived). For larger areas we can look at the proportion of LSOAs within the area that lie within each decile. Decile 1 represents the most deprived 10% of LSOAs in England while decile 10 shows the least deprived 10% of LSOAs<sup>2</sup>.

The Index of Multiple Deprivation (IMD) combines information from seven domains to produce an overall relative measure of deprivation. The domains are Income; Employment; Education; Skills and Training; Health and Disability; Crime; Barriers to Housing Services; Living Environment. Each domain is given a weighting and is based on a basket of indicators.

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<sup>2</sup>

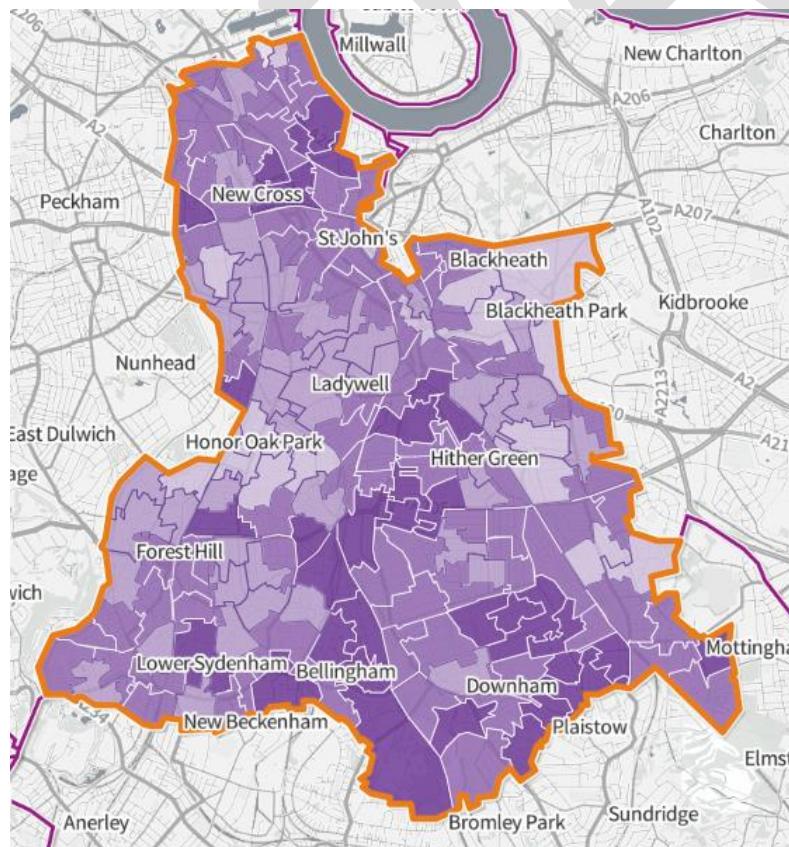
Figure 2: Index of Multiple Deprivation - LSOAs by decile in Lewisham (2025)



(Source: MHCLG, via Lewisham Observatory)

In terms of this overarching indicator, 20% of Lewisham LSOAs (or 1 in 5) are classified as the most deprived in England. When considered by locality, it is possible to see from Figure 3 (below) that there are pockets of deprivation in each of Lewisham's four localities (darker the shading, the relatively more deprived).

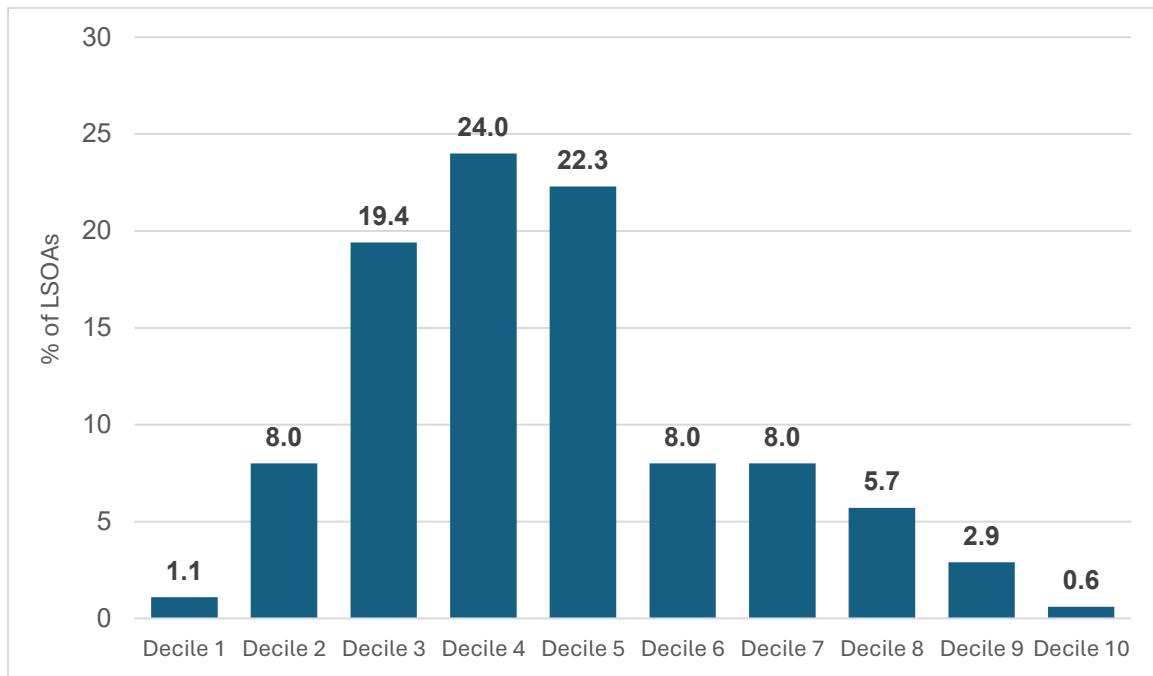
Figure 3: Map of Index of Multiple Deprivation - LSOAs by decile in Lewisham (2025)



(Source: SHAPE Tool)

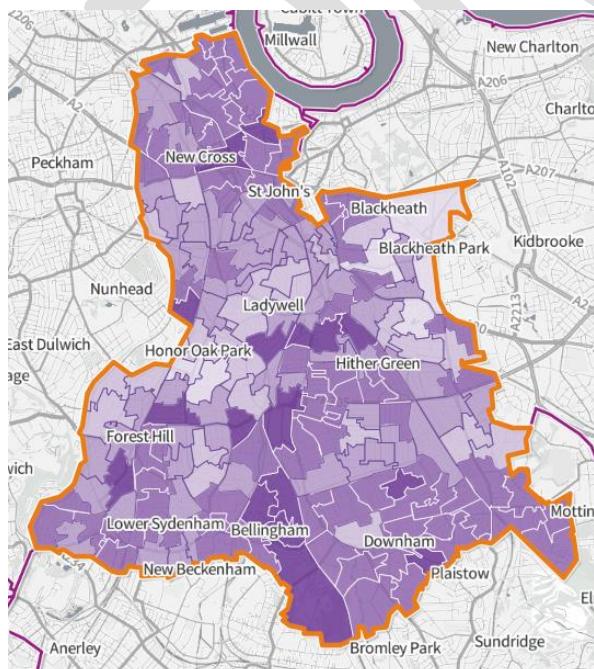
Of relevance to the PNA is the Health Deprivation and Disability IMD domain. This has a slightly different distribution as shown in Figure 4 (below). Fewer Lewisham LSOAs are categorised as the most deprived in England, as 9.1% are categorised in Decile 1 and 2. Geographically there is less deprivation in Locality 1 in this domain (Figure 5).

*Figure 4: IMD Health Deprivation and Disability Domain - LSOAs by decile in Lewisham (2025)*



(Source: MHCLG, via Lewisham Observatory)

*Figure 5: Map of IMD Health Deprivation and Disability Domain - LSOAs by decile in Lewisham (2025)*



(Source: SHAPE Tool)

### *Long-Term Conditions*

Just under 15% of the Lewisham population are living with a long-term condition that limits their daily activities. This is a proxy question included in the Census to measure disability (2021 Census). Lewisham is slightly below the national average of 17.3%, but this is likely due to a younger population.

### *Unpaid Care*

7.1% of Lewisham residents provide at least some unpaid care each week - about 20,000 people (2021 Census). People providing high levels of care are twice as likely to have poor health compared with those without caring responsibilities (Carers UK).

To make services increasingly equitable it is crucial to be aware of the inequalities that currently exist.

### *Children and Young People*

- Lewisham is home to more than 70,600 people aged 0-19 (2021 Census).
- More than 15% of Lewisham children under 16 are categorised as [absolute low-income families](#) (OHID/DWP)
- [Pupil absence](#) is in-line with the rest of London and below the national average (OHID/DfE).
- [School readiness](#): 7 in 10 children are achieving a good level of development at the end of reception, above London and national averages (OHID/DfE)
- Rate of [first-time entrants to the youth justice system](#) has risen slightly but remains in-line with London and national averages (OHID/MoJ)
- 5.7% of 16 and 17-year-olds are not in education, employment or training ([NEET](#)) - this is above the London figure but in-line with the national average (OHID/DfE)

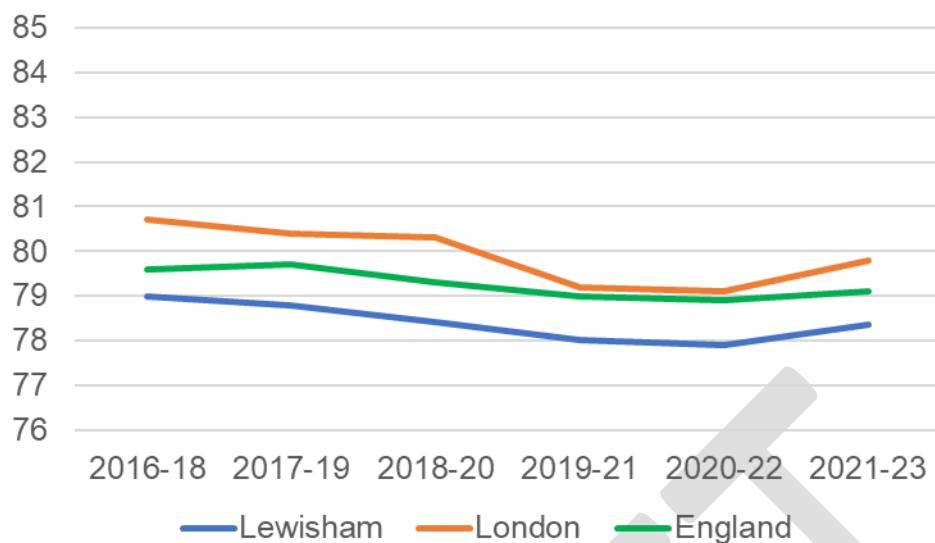
### *Older People*

- The 2021 Census counted 28,700 Lewisham residents, aged 65 or older
- The rate of people aged 65+ [fracturing a hip due to a fall](#), was better than the national average (HES, 2023/24)
- The rate of Long-term support needs of adults (65+) met by admission to residential care per 100,000, is now higher than London and England (LG Inform, 2023/24).
- About 70% of people 65+ who have dementia are diagnosed - similar to London and national averages ([NHS Digital, 2024](#))

### *Life Expectancy*

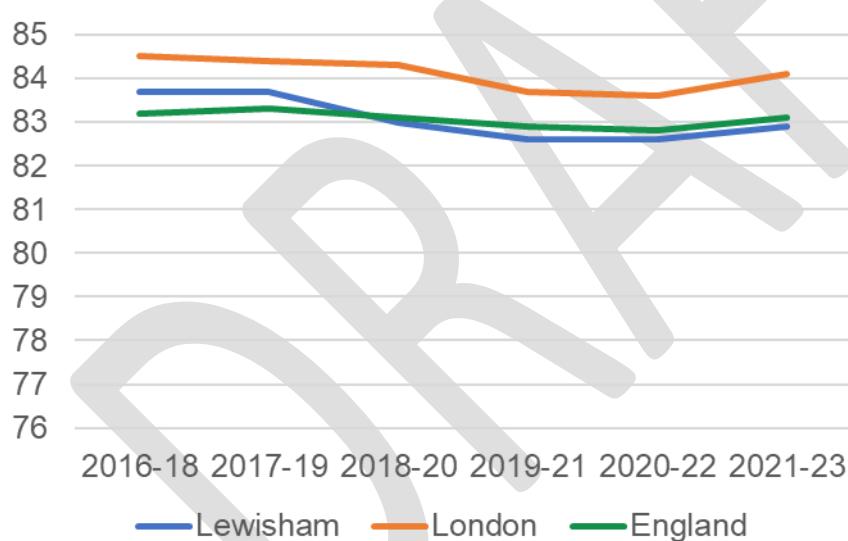
[Life expectancy](#) fell nationwide due to the Covid-19 pandemic, however the latest data has seen a small increase locally, regionally and nationally. For male residents in Lewisham, life expectancy remains significantly lower than the national average, with the gap remaining stable. However, for females in Lewisham, life expectancy is in-line with the national average (but below the London figure) (OHID/ONS).

*Figure 6: Male Life Expectancy*



Source: Office of National Statistics (2025)

*Figure 7: Female Life Expectancy*



(Source: Office of National Statistics - 2025)

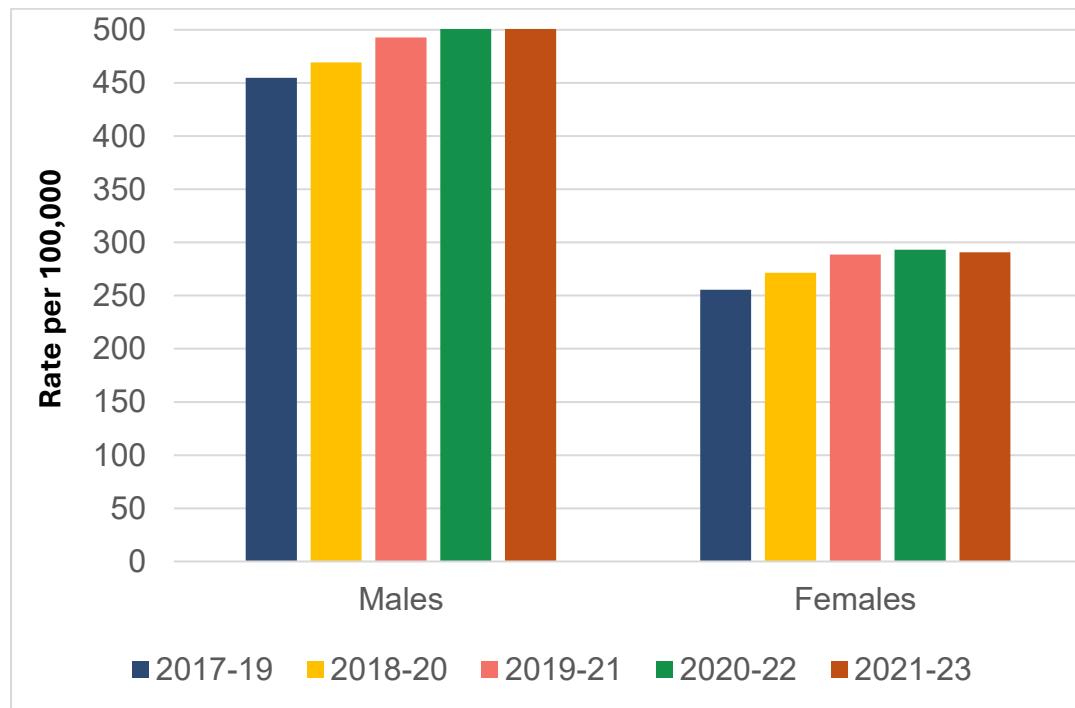
*Table 3: Life Expectancy Indicators 2021-2023*

Indicator	Gender	Lewisham	London	England
Life Expectancy at birth	Male	78.4	79.8	79.1
	Female	82.9	84.1	83.1
Healthy Life Expectancy at birth	Male	57.8	63.9	61.5
	Female	57.2	64.0	61.9
Life Expectancy at 65	Male	17.7	18.9	18.7
	Female	20.8	21.8	21.1
Healthy Life Expectancy at 65	Male	7.9	10.5	10.1
	Female	8.1	10.8	11.2

(Source: ONS, via OHID Fingertips)

Women in Lewisham live longer than men, but more years in poor health. This is also highlighted in Figure 8 (below), which presents premature mortality for both men and women, with males seeing much higher rates.

*Figure 8: Premature (Under 75) Mortality from all causes in Lewisham*



(Source: OHID Fingertips)

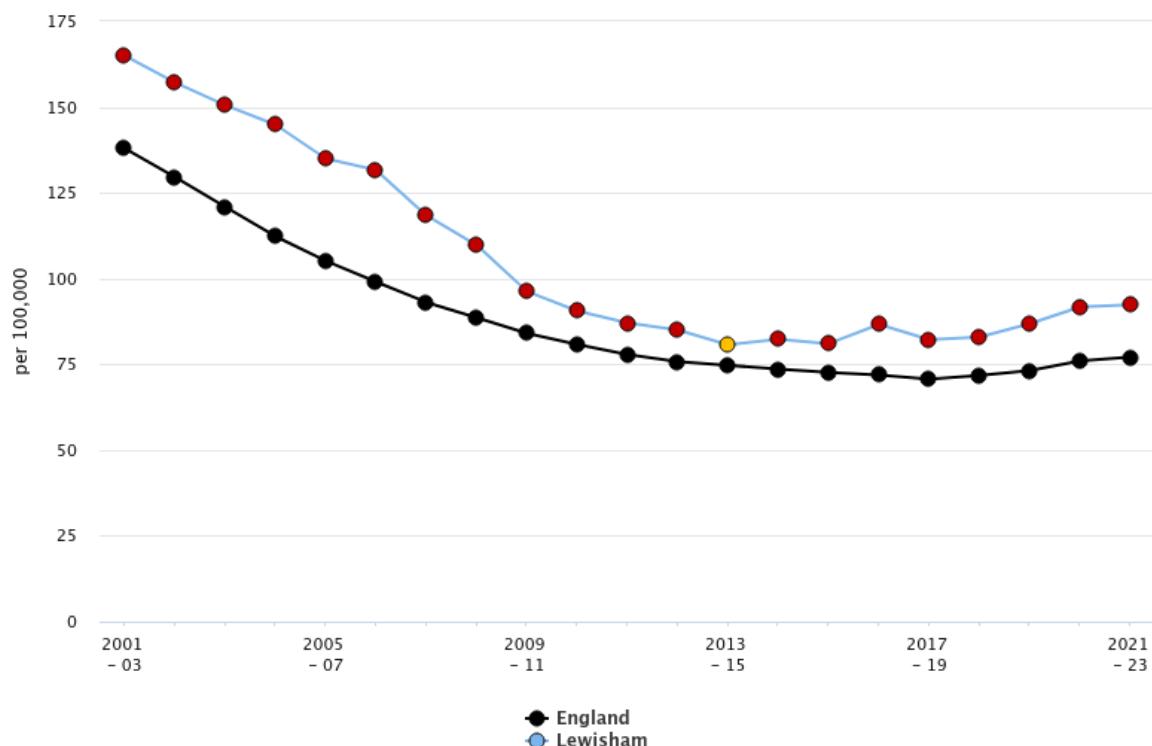
The Lewisham rates of premature mortality are significantly higher rates for all Under 75 (premature) mortality indicators as presented in Table 4 below.

*Table 4: Under 75 (Premature) Mortality Rates (2021-2023)*

Indicator	Lewisham	London	England
Under 75 mortality rate from all causes	389.4	324.1	349.1
Under 75 mortality rate from causes considered preventable	176.3	149.9	163.7
Under 75 mortality rate from cardiovascular disease	92.4	74.5	77.1
Under 75 mortality rate from cancer	131.5	109.5	121.6
Under 75 mortality rate from respiratory disease	31.2	25.5	30.3

(Source: OHID Fingertips)

Figure 9: Under 75 mortality from cardiovascular disease (Persons, 3-year range for Lewisham and England)



(Source: OHID Fingertips)

### Healthy Lifestyle

Related indicators of note are:

- The proportion of [Reception aged children in Lewisham who carry excess weight](#) is slightly below the national average but slightly above the London average.
- For [children in Year 6](#) (last year of primary school), this proportion is significantly higher than both London and England (OHID/NHS England).
- In contrast, the latest figures show that [adults in Lewisham](#) are less likely to carry excess weight than the national average and are in line with the regional figure (OHID, based on Sport England data).
- Lewisham continues to have one of the highest [breastfeeding rates](#) in the country (OHID).
- Hospital admissions for alcohol [related](#) conditions in Lewisham are lower than England. For alcohol [specific](#) conditions, figures are in line with England (OHID/HES).
- More people in Lewisham [smoke](#) than the national average (OHID/NHSE).

## Sexual Health

- The [teenage conception rate](#) (under 18s) has continued to fall and is now in line with the regional and national average (OHID/ONS).
- [Chlamydia](#) detection rate (under 25) remains higher than London and England (UKHSA)
- The rate of [new STI diagnoses](#) (excluding Chlamydia aged under 25) are significantly higher than London and England (UKHSA)
- [New HIV diagnosis rates](#) are higher than London and England, but overall numbers are relatively small. The rate of '[New HIV diagnoses among persons first diagnosed in the UK](#)' has fallen in the last year but remains higher than London and England (both UKHSA).

## Lewisham Health and Wellbeing Strategy

Every local area's Health and Wellbeing Board is responsible for publishing a joint local health and wellbeing strategy (JLHWS), which sets out the priorities for improving the health and wellbeing of its local population and how the identified needs will be addressed, including addressing health inequalities, and which reflects the evidence of the JSNA.

Lewisham's Health and Wellbeing Strategy 2025-2030: *Prioritising prevention and acting on the social determinants of health* was published in 2025. The aim of the strategy is to improve the health and wellbeing of all Lewisham residents and reduce existing health inequalities by taking partnership action on prevention and priority social determinants of health for the borough.

The priority areas for action within the strategy are:

- Poverty
- Housing
- Education
- Prevention

The implementation of actions and monitoring of the strategy's impact will be overseen by the Lewisham Health and Wellbeing Board.

## [South East London Integrated Care Strategic Priorities for 2023-28](#)

This document sets out the vision for improving health and care in the South East London Integrated Care System (ICS) and the strategic priorities that require focus on to improve health and care for the residents of South East London.

The five cross-system strategic priorities were developed by the South East London's Integrated Care Partnership:

- Prevention and wellbeing
- Early years
- Children and young people's mental health
- Adult's mental health
- Primary care and people with long-term conditions

Figure 10: South East London Integrated Care Strategic Priorities for 2023-28



## Public Health Outcomes Framework Review

The Public Health Outcomes Framework (PHOF) sets out a vision for Public Health. Its aim is to:

- improve and protect the nation's health
- improve the health of the poorest fastest

The framework focuses on the two high level outcomes for the public health system and beyond:

- Increased healthy life expectancy.
- Reduced differences in life expectancy and healthy life expectancy between communities.

At time of writing (October 2025) the latest data within the PHOF suite of indicators highlights poor performance as compared to the London average for the following indicators:

### Domain: Overarching indicators

- Healthy life expectancy at birth (Male)
- Healthy life expectancy at birth (Female)
- Life expectancy at birth (Male)
- Life expectancy at birth (Female)
- Life expectancy at 65 (Male)
- Life expectancy at 65 (Female)

### **Domain: Wider determinants of health**

- Children in relative low-income families (under 16s)
- School readiness: % of children achieving the expected level in the phonics screening check in Year 1
- School readiness: % of children with free school meal status achieving the expected level in the phonics screening check in Year 1
- 16 to 17 years olds not in education, employment or training (NEET) or whose activity is not known
- Adults in contact with secondary mental health services who live in stable and appropriate accommodation
- Killed and serious injured casualties on England's roads
- Homelessness: Households in Temporary Accommodation
- Children in low-income families (all dependent children under 20)

### **Domain: Health improvement**

- Smoking status at time of delivery (pregnant women) (for 2023/24)
- Hospital admissions caused by unintentional and deliberate injuries in children (aged 0 to 14 years)
- Deaths from drugs misuse
- Estimated diabetes diagnosis rate
- Breast Cancer Screening Coverage
- Bowel Cancer Screening Coverage
- Abdominal Aortic Aneurysm Screening Coverage
- Cumulative % of the eligible population aged 40 to 74 offered an NHS Health Check who received an NHS Health Check

### **Domain: Health protection**

- New STI diagnoses (excluding chlamydia aged under 25) per 100,000 population
- Population vaccination coverage: Flu (at risk individuals)
- Population vaccination coverage: Flu (aged 65 and over)
- Population vaccination coverage: PPV
- Population vaccination coverage: Shingles vaccination coverage (71 years)

### **Domain: Healthcare and premature mortality**

- Under 75 mortality rate from causes considered preventable (both 1 and 3-year range)
- Under 75 mortality rate from cardiovascular disease (3-year range)
- Under 75 mortality rate from cardiovascular disease considered preventable
- Under 75 mortality rate from cancer (both 1 and 3-year range)
- Under 75 mortality rate from cancer considered preventable
- Under 75 mortality rate from liver disease (1 year range)
- Under 75 mortality rate from respiratory disease (3-year range)
- Premature mortality in adults with severe mental illness (SMI)
- Excess under 75 mortality rate in adults with severe mental illness (SMI)
- Emergency readmissions within 30 days of discharge from hospital

## The potential role of pharmacists in addressing local priority areas

The previous sections detail Lewisham's priorities as outlined in the JSNA and relevant strategies. We can also see where Lewisham is performing less well than the London average in key areas.

### **The potential role of pharmacists in addressing the key themes identified by the JSNA**

As hospital admissions due to stroke have increased and are statistically significantly worse than the national average, there is a role of pharmacies to offer blood pressure monitoring, as well as potentially offer the NHS Health Check programme.

For both men and women in Lewisham, life expectancy is lower than the London average and for men it is significantly lower than the national average. Pharmacists have a role in promoting healthy lifestyle and prevention initiatives.

### **The potential role of pharmacists in addressing the key themes identified by the South East London Integrated Care System: Implementing the NHS Long Term Plan**

Pharmacies are able to support the ICS objectives of:

- Early years by signing up to the Vitamin D scheme and delivery of certain childhood vaccines
- People with long-term conditions by monitoring, support, and treatment

### **The potential role of pharmacists in addressing the key themes identified by the PHOF**

PNA relevant areas where Lewisham is performing lower than London average:

- Smoking status at time of delivery (pregnant women)
- Estimated diabetes diagnosis rate
- Cumulative % of the eligible population aged 40 to 74 offered an NHS Health Check who received an NHS Health Check
- New STI diagnoses (excluding chlamydia aged under 25) per 100,000 population
- Population vaccination coverage: Flu (at risk individuals)
- Population vaccination coverage: Flu (aged 65 and over)
- Population vaccination coverage: PPV
- Population vaccination coverage: Shingles vaccination coverage (71 years)
- Under 75 mortality rate from cardiovascular disease (3-year range)
- Under 75 mortality rate from cardiovascular disease considered preventable

Pharmacies tie into the prevention priority of both the Lewisham Health and Wellbeing Strategy and the South East London Integrated Care Strategic Priorities. Examples include immunisations, sexual health services, smoking cessation and potentially NHS Health Checks. Monitoring blood pressure and advanced Hypertension case finding service. Also supplying free Vitamin D.

## Population

The latest population estimates are for 2024 (published in 2025). They estimate the Lewisham population is 301,255 (53% Female, 47% Male). Table 5 below highlights Lewisham's younger population bias. Only 10.3% of Lewisham's population is aged 65+, compared to 12.3% of London's and 18.7% of England's.

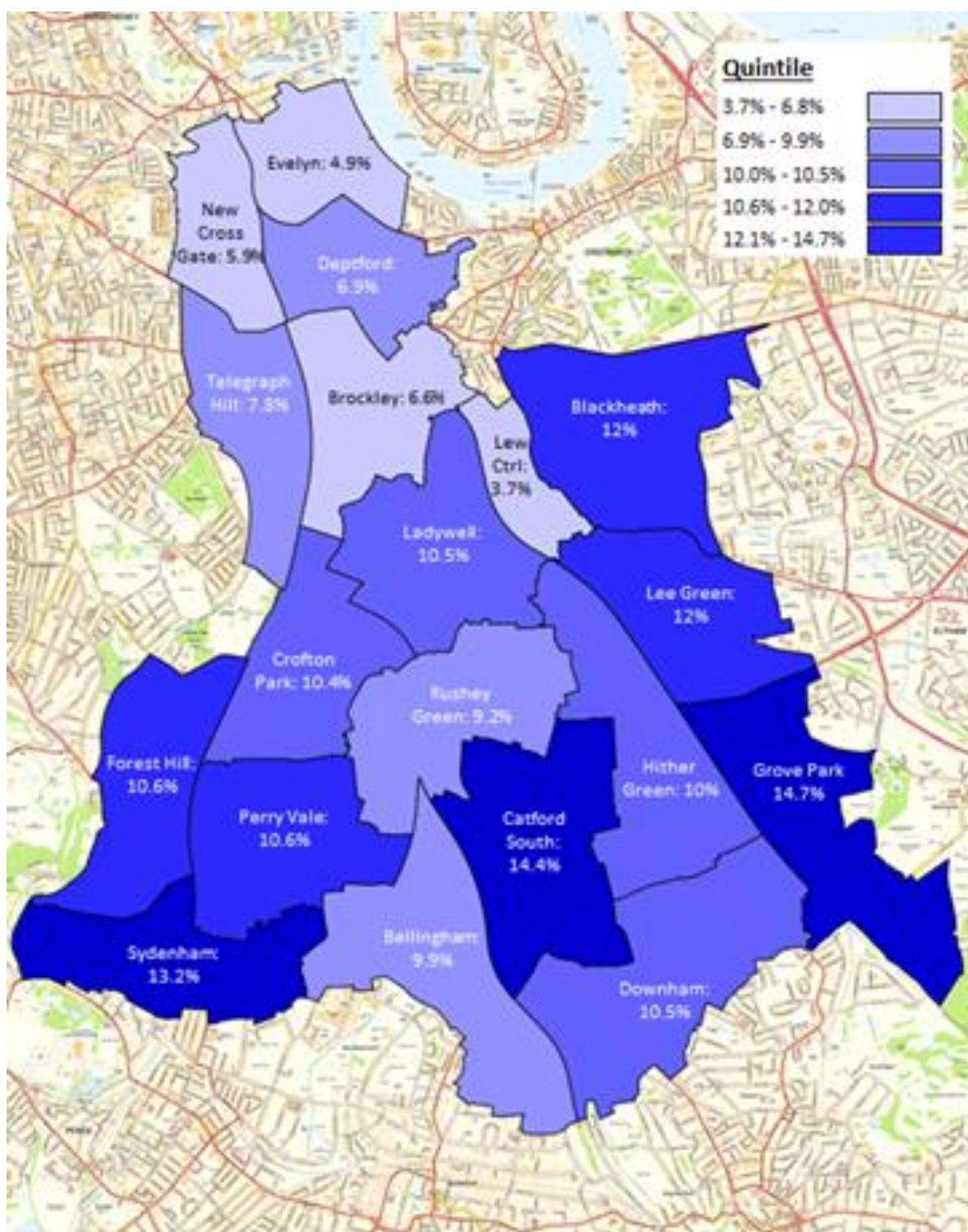
See the [Lewisham Observatory](#) for further details.

*Table 5: Lewisham Population by Age Band*

Age group	Lewisham Population Count	Lewisham % of population	London % of population	England % of population
0-4	17,695	5.9	5.8	5.2
5-9	17,200	5.7	5.8	5.8
10-14	16,934	5.6	5.9	6.1
15-19	16,369	5.4	5.9	6.0
20-24	19,255	6.4	7.0	6.0
25-29	27,053	9.0	9.6	6.6
30-34	30,941	10.3	8.9	7.0
35-39	27,523	9.1	8.0	6.9
40-44	23,562	7.8	7.4	6.6
45-49	20,435	6.8	6.6	5.9
50-54	19,132	6.4	6.2	6.4
55-59	18,285	6.1	5.8	6.6
60-64	15,764	5.2	4.9	6.1
65-69	10,668	3.5	3.7	5.0
70-74	7,229	2.4	2.9	4.4
75-79	5,488	1.8	2.4	4.2
80-84	3,749	1.2	1.6	2.6
85+	3,973	1.3	1.6	2.5

(Source: ONS Mid Year Population Estimates, 2025)

Figure 11: % of each Lewisham Ward's Population who are aged 65+



(Source: 2021 Census)

The north of the borough, particularly in Locality 1 has a much smaller population aged 65+. As health tends to deteriorate with age, this is likely to mean that certain pharmacy services could be less in demand in the areas with a smaller proportion of the population aged 65+. However, giving emphasis on healthy living and preventative care is relevant to all ages and deprivation is seen across the borough.

Table 6 (below) emphasises this point.

### *Population by Localities*

*Table 6: Population breakdown for each Lewisham Locality*

Neighbourhood/ Locality	Total Population	% population aged 0-15	% population aged 16-64	% population aged 65+
1	76,354	17.0	76.5	6.5
2	71,285	18.0	70.8	11.2
3	85,706	20.7	68.5	10.8
4	65,678	20.2	68.6	11.2

(Source: 2021 Census)

### *Population Density*

Table 7 (below) shows the population density (people per Sq. Km) by locality and compared with London and England. The borough has a higher population density to London, but within the borough, the North (1) locality has more people per square kilometre than the other three localities. Bellingham ward has the lowest population density; however, it also includes the largest park in Lewisham. All figures are considerably above the England average which includes rural areas.

*Table 7: Population Density by Lewisham Ward*

Neighbourhood/ Locality	Ward	Population Density (Usual residents per square kilometre)
1	Brockley	10,358.2
	Deptford	13,253.8
	Evelyn	12,538.0
	New Cross Gate	10,144.7
	Telegraph Hill	10,954.0
2	Blackheath	6,736.0
	Grove Park	6,482.2
	Ladywell	7,627.3
	Lee Green	8,354.7
	Lewisham Central	12,394.6
3	Bellingham	4,770.5
	Catford South	7,271.4
	Downham	6,869.9
	Hither Green	9,353.7
	Rushey Green	9,512.4
4	Crofton Park	8,946.3
	Forest Hill	8,282.8
	Perry Vale	9,395.2
	Sydenham	9,240.6
Lewisham Borough		8,551.5
London		5,597.6
England		433.5

(Source: 2021 Census)

*Figure 12: Lewisham's Population Density by Lower Super Output Area*

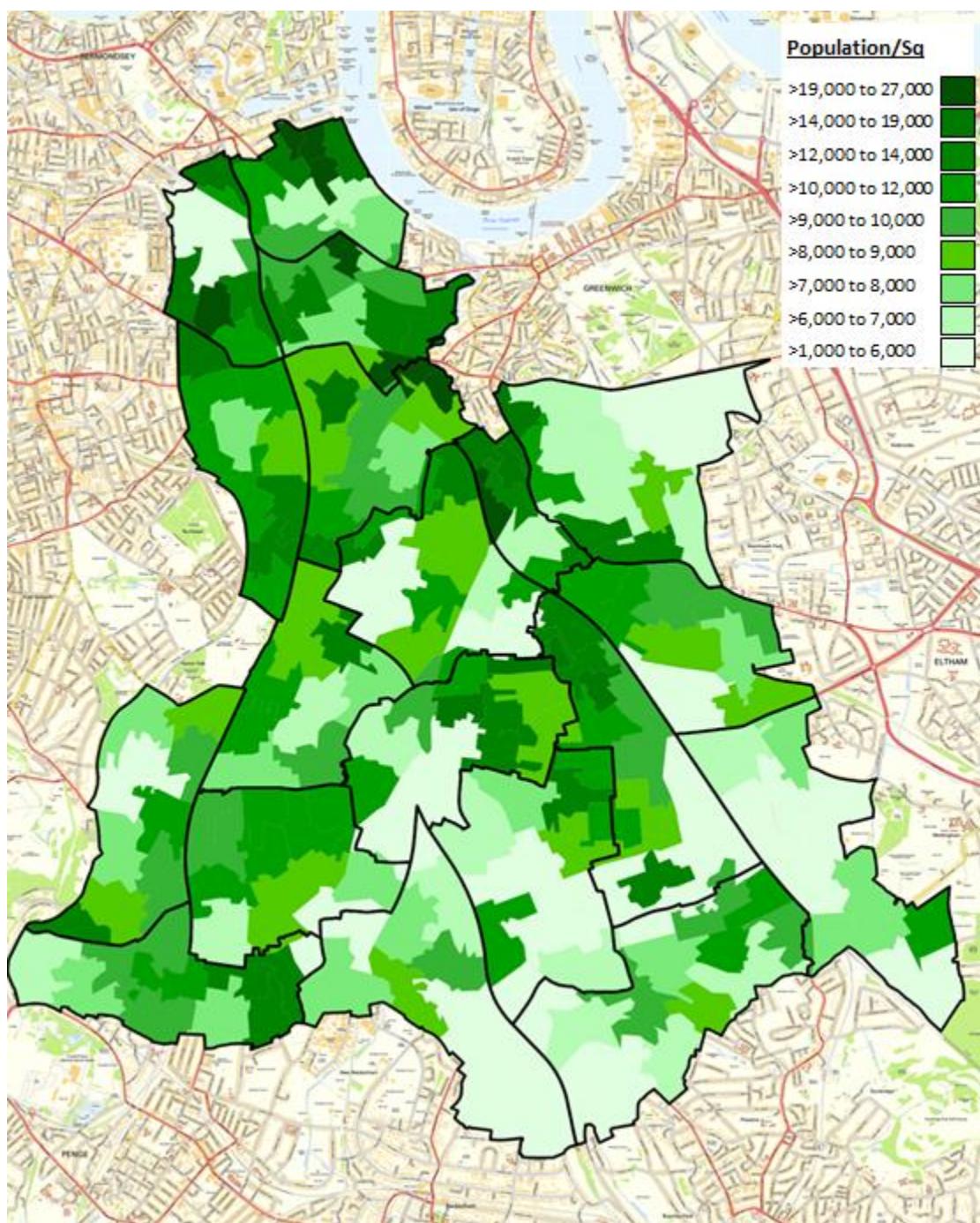


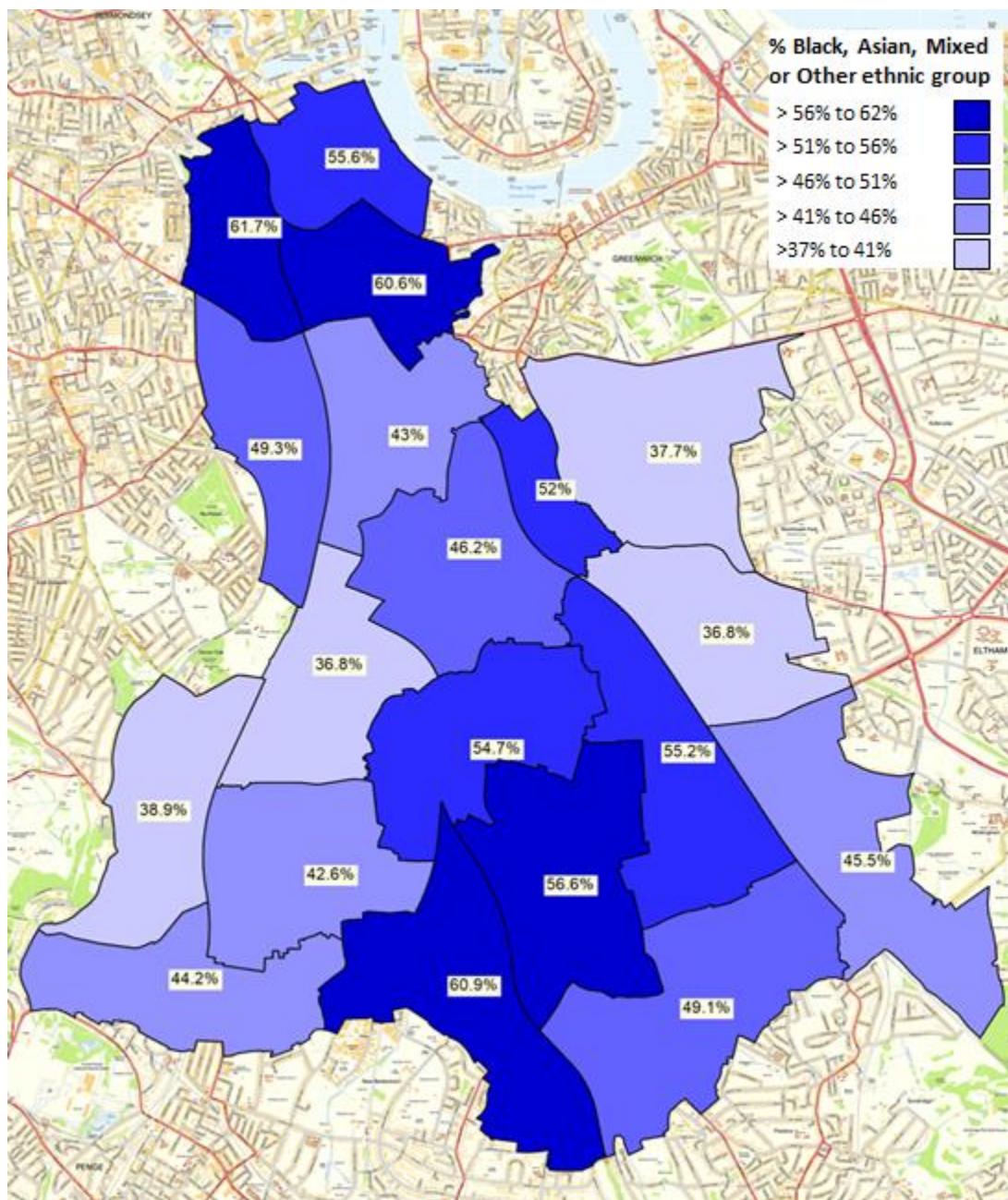
Table 8: Broad Ethnicity of Lewisham's Population - %

Locality	Ward	Asian	Black	Mixed	White	Other
1	Brockley	8.0	22.1	8.3	57.0	4.7
	Deptford	12.5	34.7	7.4	39.4	6.1
	Evelyn	13.6	29.0	6.9	44.4	6.1
	New Cross Gate	8.3	38.3	8.8	38.3	6.3
	Telegraph Hill	6.2	29.7	8.3	50.7	5.1
	<b>Total</b>	<b>9.7</b>	<b>30.2</b>	<b>7.9</b>	<b>46.7</b>	<b>5.6</b>
2	Blackheath	8.5	17.8	7.6	62.3	3.8
	Grove Park	8.9	24.1	8.0	54.5	4.5
	Ladywell	8.6	25.1	8.6	53.8	3.9
	Lee Green	8.2	16.9	7.7	63.2	4.0
	Lewisham Central	18.2	20.4	7.1	48.0	6.4
	<b>Total</b>	<b>9.6</b>	<b>20.9</b>	<b>7.9</b>	<b>57.3</b>	<b>4.3</b>
3	Bellingham	9.7	37.7	8.2	39.1	5.3
	Catford South	11.7	31.1	7.7	43.4	6.0
	Downham	8.8	28.2	7.5	50.9	4.5
	Hither Green	9.4	33.0	8.6	44.8	4.2
	Rushey Green	9.4	31.3	8.7	45.3	5.2
	<b>Total</b>	<b>9.8</b>	<b>31.9</b>	<b>8.2</b>	<b>45.1</b>	<b>5.0</b>
4	Crofton Park	6.0	18.8	8.3	63.2	3.7
	Forest Hill	6.6	20.0	8.4	61.1	3.9
	Perry Vale	6.5	24.1	8.4	57.4	3.6
	Sydenham	6.2	25.9	8.2	55.8	3.9
	<b>Total</b>	<b>6.3</b>	<b>22.4</b>	<b>8.3</b>	<b>59.2</b>	<b>3.7</b>
Lewisham		9.0	26.8	8.1	51.5	4.7
London		20.7	13.5	5.7	53.8	6.3
England		9.6	4.2	3.0	81.0	2.2

(Source: 2021 Census)

Table 8 (above) illustrates that for the borough of Lewisham, just over half of the population is from a White ethnic group. However, there is variation between localities, ranging from 59.2% of the population being from a White ethnic group in Locality 4 and 45.1% of the population in Locality 3. Lewisham has a much larger proportion of its population from Black ethnic groups than both London and England. It has a lower proportion of the population from an Asian ethnic group than London but in line with England.

Figure 13: % of Lewisham's Population from a Black, Asian, Mixed or Other ethnic group



(Source: 2021 Census)

## Population Projections

To further understand future demand for pharmacy services in the borough, the Housing led population projections, devised by the Greater London Authority have also been included in Table 9 (below). Population projections vary by ward, dependant on whether a notable development has been approved within that area. Neighbourhood 1 is the only locality where there is notable projected population increase.

*Table 9: Population Projections by Ward for lifespan of this PNA*

<b>Neighbourhood/ Locality</b>	<b>Ward</b>	<b>2025</b>	<b>2026</b>	<b>2027</b>	<b>2028</b>	<b>2029</b>
1	Brockley	17,802	17,709	17,594	17,474	17,350
	Deptford	17,877	17,936	17,992	18,058	18,123
	Evelyn	15,513	16,186	16,951	17,733	18,519
	New Cross Gate	11,402	11,641	11,910	12,182	12,462
	Telegraph Hill	16,940	16,848	16,728	16,594	16,461
	<b>Total</b>	<b>79,534</b>	<b>80,320</b>	<b>81,175</b>	<b>82,041</b>	<b>82,915</b>
2	Blackheath	16,791	16,755	16,708	16,659	16,613
	Grove Park	15,897	15,822	15,726	15,617	15,512
	Ladywell	15,800	15,758	15,704	15,656	15,607
	Lee Green	15,218	15,160	15,085	15,000	14,912
	Lewisham Central	9,493	9,598	9,691	9,763	9,852
	<b>Total</b>	<b>73,199</b>	<b>73,093</b>	<b>72,914</b>	<b>72,695</b>	<b>72,496</b>
3	Bellingham	11,473	11,390	11,305	11,207	11,111
	Catford South	17,765	17,707	17,628	17,545	17,462
	Downham	18,545	18,425	18,284	18,136	17,991
	Hither Green	20,280	20,160	20,015	19,862	19,709
	Rushey Green	19,334	19,795	20,325	20,885	21,461
	<b>Total</b>	<b>87,397</b>	<b>87,477</b>	<b>87,557</b>	<b>87,635</b>	<b>87,734</b>
4	Crofton Park	15,432	15,361	15,280	15,191	15,098
	Forest Hill	15,256	15,168	15,058	14,954	14,854
	Perry Vale	18,560	18,514	18,449	18,377	18,314
	Sydenham	17,294	17,268	17,231	17,189	17,143
	<b>Total</b>	<b>66,542</b>	<b>66,311</b>	<b>66,018</b>	<b>65,711</b>	<b>65,409</b>

(Source: GLA, Housing-led projections, central fertility identified capacity, 2022, published 2024)

**Table 10: Summary of Key Health Performance Indicators, with trend and benchmarking information**

Indicator Name	Sex	Age	Time period	Value	Recent Trend	Compared to England	Compared to London
Life expectancy at birth	Male	All ages	2021/23	78.4	No significant change	Worse	Worse
Life expectancy at birth	Female	All ages	2021/23	82.9	No significant change	Similar	Worse
Under 75 mortality rate from all causes	Persons	< 75 yrs	2021/23	389.4	No significant change	Worse	Worse
Under 75 mortality rate from all cardiovascular diseases	Persons	< 75 yrs	2021/23	92.4	No significant change	Worse	Worse
Under 75 mortality rate from cancer	Persons	< 75 yrs	2021/23	131.5	No significant change	Worse	Worse
Suicide rate	Persons	10+ yrs	2022/24	7.3	No significant change	Better	Similar
Killed and seriously injured (KS) casualties on England's roads	Persons	All ages	2020/22	242.6	No significant change	Worse	Worse
Emergency Hospital Admissions for Intentional Self-Harm	Persons	All ages	2023/24	45.4	Better	Better	Similar
Hip fractures in people aged 65 and over	Persons	65+ yrs	2023/24	422	No significant change	Better	Similar
Cancer diagnosed at stages 1 and 2	Persons	All ages	2021	48.1%	No significant change	Worse	Cannot be calculated
Estimated diabetes diagnosis rate	Persons	17+ yrs	2018	64.7	Cannot be calculated	Worse	Worse
Estimated dementia diagnosis rate	Persons	65+ yrs	2025	63.3	No significant change	Similar	Similar
Admission episodes for alcohol-specific conditions - Under 18s	Persons	< 18 yrs	2021/22 - 23/24	10	No significant change	Better	Similar
Admission episodes for alcohol-related conditions (Narrow)	Persons	All ages	2023/24	359	No significant change	Better	Better
Smoking prevalence in adults (18+) - current smokers (APS)	Persons	18+ yrs	2023	10.5%	No significant change	Similar	Similar
Percentage of physically active adults	Persons	19+ yrs	2023/24	71.1%	No significant change	Better	Better
Percentage of adults (aged 18+) classified as overweight or obese	Persons	18+ yrs	2023/24	55.7%	No significant change	Better	Similar
Under 18s conception rate/1,000	Female	< 18 yrs	2022	13	No significant change	Similar	Similar
Smoking status at time of delivery	Female	All ages	2024/25	3.7%	No significant change	Better	Similar
Breastfeeding initiation	Female	All ages	2024/25 Q3	91%	No significant change	Local data only	Local data only
Infant mortality rate	Persons	<1 yr	2021/23	3.8	No significant change	Similar	Similar
Year 6: Prevalence of obesity (including severe obesity)	Persons	10-11 yrs	2023/24	24.8%	No significant change	Worse	Similar
Deprivation score (IMD 2019)	Persons	All ages	2019	26.7	Cannot be calculated	2nd highest quintile	2nd highest quintile
Smoking prevalence in adults in routine and manual occupations (18-64) - current smokers (APS)	Persons	18-64 yrs	2023	18.6%	No significant change	Similar	Similar
Inequality in life expectancy at birth	Male	All ages	2021/23	8.7	No significant change	Middle quintile	Highest quintile
Inequality in life expectancy at birth	Female	All ages	2021/23	5.8	No significant change	Middle quintile	2nd highest quintile
Children in relative low income families	Persons	<16 yrs	2023/24	18.5%	Increasing and getting worse	Better	Worse
Children in absolute low income families	Persons	<16 yrs	2023/24	15.5%	Increasing and getting worse	Better	Similar
Average attainment 8 score	Persons	15-16 yrs	2023/24	48.9	Cannot be calculated	Better	Worse
Percentage of people in employment	Persons	16-64 yrs	2023/24	75.5%	No significant change	Similar	Similar
Statutory homelessness - eligible homeless people not in priority need	Persons	N/A	2017	0.6	Increasing and getting worse	Better	Better
Violent crime - hospital admissions for violence (including sexual violence)	Persons	All ages	2021/22 - 23/24	35.5	No significant change	Similar	Similar
Winter Mortality Index	Persons	All ages	Aug 2021-Jul 2022	18.9%	Better	Similar	Similar
New STI diagnoses (excluding chlamydia aged < 25)/100,000	Persons	15-64 yrs	2024	1524	No significant change	Worse	Worse
TB incidence	Persons	All ages	2021-23	11.1	No significant change	Worse	Better

(Source: Public Health Outcomes Framework, OHID Fingertips)

## Lewisham housing trajectory and planning

The latest Lewisham authority monitoring report (2022-23), states that there were:

- 455 net new self-contained homes (464 new homes completed and a loss of nine existing homes)
- 32 net new non-self-contained units

This constitutes about half the amount that is usually built, considering the annual average of 1,017 per year, over the last 10 years. The completed self-contained housing has been delivered on a range of sites. They include 256 homes (56%) on 10 major sites (10 or more units):

- 55 new homes in Creekside (New Cross Gate ward)
- 45 new homes in Rushey Green (New Cross Gate ward)
- 33 new homes in Sydenham Road (New Cross Gate ward)
- 26 new homes in Haulage Yard, Hereford Place (New Cross Gate ward)
- 23 new homes in Somerville Estate, 2-27 Wellington Close (New Cross Gate ward)
- 20 new homes in The Haven and Betuna, Grove Park Road (New Cross Gate ward)
- 17 new homes in Northwest Garages, Knapdale Close (New Cross Gate ward)
- 14 new homes in Rutland House, Rutland Walk (New Cross Gate ward)
- 12 new homes in Myron Place (New Cross Gate ward)
- 11 new homes adjacent to Brasted Close (New Cross Gate ward)

There are also 75 small sites (less than 10 units) which account for 199 (44%) of the net self-contained completions.

If implemented, approvals made during 2022-23, will result in a minimum net gain of 254 self-contained new homes and 39 non-self-contained units. This does not meet the 1,667 annual target in the 2021 adopted London Plan.

The approved new homes will be delivered on a range of sites across the borough. They include: 95 new homes (37%) on 4 major sites (10 or more units):

- 35 new homes in New Cross Road (New Cross Gate ward)
- 24 new homes in Farmstead (Bellingham ward)
- 21 new homes in Eastdown Park (Lee Green ward)
- 15 new homes in Hesper House, Wells Park Road (Sydenham ward)

There are also 159 new homes (63%) on 64 small sites (9 units or below).

Whilst population growth is expected in Lewisham the PNA has demonstrated that there is sufficient capacity within Lewisham pharmacies to absorb this expected growth. In terms of transport whilst growth will be experienced across the Borough, this will not significantly change the pattern of local traffic and therefore access to services will remain the same. Lewisham HWB will monitor pharmacy service provision in the areas of development and expected population growth.

## Considering differences in demand for Pharmaceutical Services by Locality

Whilst the north of the borough, particularly Locality one sees greater ethnic diversity and an overall younger population profile, the 2021 Census has highlighted that Lewisham's population continues to diversify. There is an older population bias in Localities 3 and 4, which might increase demand for pharmaceutical services, however these localities are less densely populated than Locality 1.

The recent publication of the IMD data in 2025, shows that there remain areas of deprivation across each of the borough's four localities.

## Pharmaceutical service provision within Lewisham

This section describes the current provision of pharmaceutical services to Lewisham residents. The aim is to identify any existing or potential gaps in services by looking at location of pharmacies, opening hours and the different level of provision.

### *Community Pharmacies*

In September 2025 there were 48 community pharmacies in Lewisham, which equates to 15.9 community pharmacies per 100,000 residents (based on a 2024 ONS mid yearly estimates). This ratio is below the London (19.9) and England (18.9) averages respectively.

There are 31 pharmacies within 1km of Lewisham's borough boundary.

There are no Distance Selling Pharmacies or local pharmaceutical services (LPS) providers in Lewisham. There is one 100 Hour Pharmacy.

*Table 11: Lewisham Pharmacies per 100,000 population*

	<b>Number of pharmacies</b>	<b>Population</b>	<b>Pharmacies per 100,000 population</b>
Lewisham	48	301,255	15.9
London	1,811	9,089,736	19.9
England	11,098	58,620,101	18.9

(Source: [General Pharmaceutical Services in England 2015/16 - 2024/25 | NHSBSA](#))

Figure 14: Lewisham Pharmacies by ward and locality (denoted by bold black lines)



Table 12: List of Lewisham Pharmacies by Locality (L stands for Locality)

L	Pharmacy Name	Address	Postcode
1	Cheltenham Chemist	20 Turnham Road	SE4 2LA
	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krisons Chemist	506 New Cross Road	SE14 6TJ
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Pepys Pharmacy	2 Golden Hind Place	SE8 3QG
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Boots (Lewisham)	72-78 Lewisham High Street	SE13 5JN
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Lords Pharmacy	428 Lee High Road	SE12 8RW
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Cambelle Chemist	83-85 Boundfield Road	SE6 1PH
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Rushey Green Pharmacy	Primary Care Centre, Hawstead Rd	SE6 4JH
	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ
	Thames View Health Limited	481-483 Bromley Road	BR1 4PQ
	Widdicombe Chemist	220 Hither Green Lane	SE13 6RT
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
4	Boots (Sydenham)	55 Sydenham Road	SE26 5EX
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Superdrug Pharmacy - Sydenham	73-77 Sydenham Road	SE26 5UA
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE
	Touchwood Pharmacy (Woolstone Rd)	9 St Georges Parade	SE6 4DT

Figure 15: Pharmacies within a 1km walk of the Lewisham Borough Boundary

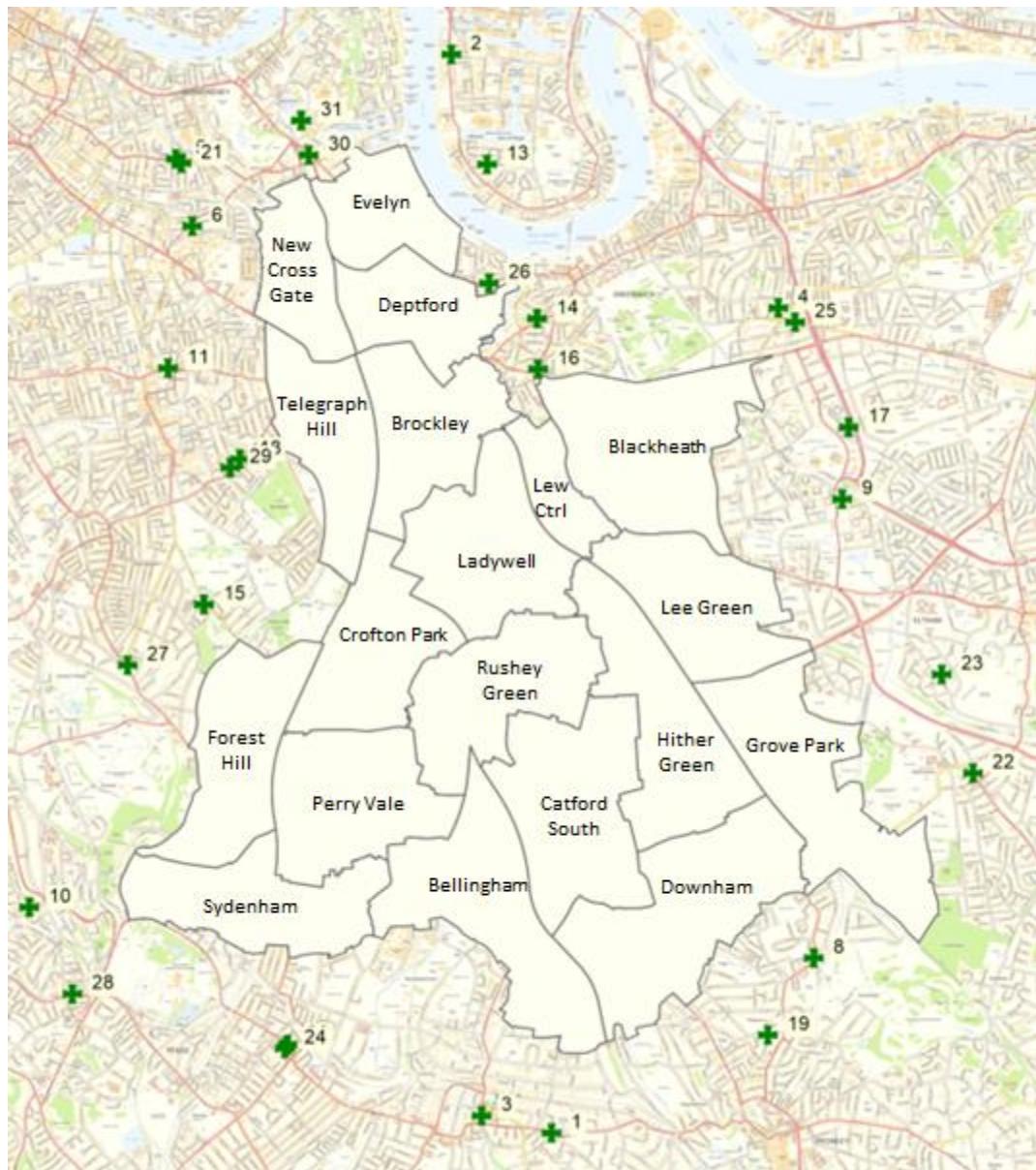


Table 13: Details of Pharmacies within 1km of the Lewisham borough boundary

Map ID	Pharmacy Name	Address	Postcode
1	Akasi Pharmacy	15 Bromley Road	BR3 5NT
2	Barkantine Pharmacy	121 Westferry Road	E14 8JH
3	Beckenham Pharmacy	70 High Street	BR3 1ED
4	Blackheath Standard Pharmacy	182 Westcombe Hill	SE3 7DH
5	Blue Pharmacy	Unit 2, 193-221 Southwark Park Rd	SE16 3TU
6	Bonamy Pharmacy	355 Rotherhithe New Road	SE16 3HF
7	Boots	11 Surrey Quays Shopping Centre	SE16 7LL
8	Boots	125 Burnt Ash Lane	BR1 5AB
9	Chemcare Pharmacy	12 Pegler Square	SE3 9GR
10	Day Lewis Pharmacy	253 Gipsy Road	SE27 9QY
11	Day Lewis Pharmacy	151 Peckham High Street	SE15 5SL
12	Day Lewis Pharmacy	34 Forest Hill Road	SE22 0RR
13	Docklands Pharmacy	100 Spindrift Avenue	E14 9WU
14	Duncans Pharmacy	193-195 Greenwich High Road	SE10 8JA
15	Foster & Sons Chemist	14 Forest Hill Road	SE22 0RR
16	Geepharm Chemists	1-3 Blackheath Hill	SE10 8PB
17	Kidbrooke Pharmacy	134 Rochester Way	SE3 8AR
18	Kristal Pharmacy	127-129 Evelina Road	SE15 3HB
19	London Lane Pharmacy	84a London Lane	BR1 4HE
20	Macks Pharmacy	161 High Street	SE20 7DS
21	Medica Pharmacy	202 Southwark Park Road	SE16 3RW
22	Mottingham Pharmacy	71-73 Mottingham Road	SE9 4QZ
23	Newmarket Pharmacy	13 Newmarket Green	SE9 5ER
24	Pyramid Pharmacy	4-5 Colman House	SE20 7EX
25	Pyramid Pharmacy	22 Old Dover Road	SE3 7BT
26	Rose Pharmacy	24 Creek Road	SE8 3BN
27	Sadlers Pharmacy	389 Lordship Lane	SE22 8JN
28	Sefgrove Pharmacy	3-5 Westow Hill	SE19 1TQ
29	Sheel Pharmacy	8 Nunhead Green	SE15 3QF
30	Surdock Pharmacy	162 Lower Road	SE16 2UN
31	Tesco Instore Pharmacy	Surrey Quays Shopping Centre	SE16 7LL
29	Sheel Pharmacy	15 Bromley Road	BR3 5NT
30	Surdock Pharmacy	162 Lower Rd	SE16 2UN
31	Tesco Instore Pharmacy	70 High Street	BR3 1ED

GP practices and community pharmacy share the same patient group and are inter-dependent. The demand is driven by patient need for medication. Figure 16 (below) maps where GP Practices are located within the borough.

*Figure 16: Lewisham GP Practices by ward and locality and University Hospital Lewisham*



North Lewisham PCN	Lewisham Alliance PCN	The Lewisham Care Partnership	Ravensbourne PCN	Sevenfields PCN	Aplos Health PCN	Modality Lewisham
Amersham Vale Practice	Nightingale Surgery	St John's Medical Centre	ICO Health Group	Ashdown Medical Group	Sydenham Green Group Practice	The Jenner Health Centre
Grove Medical Centre	Triangle Group Practice	Morden Hill Medical Centre	Rushey Green Group Practice	Burnt Ash Surgery	The Vale Medical Centre	Bellingham Green Surgery
Clifton Rise Family Practice	Woodlands Health Centre	Bellingham Green Surgery	Baring Road Medical Centre	Oakview Family Practice	Wells Park Practice	South Lewisham Group Practice
Deptford Medical Centre	Lee Road Surgery	Hillyfields Medical Centre		Torridon Road Medical Practice		
Deptford Surgery	Lewisham Medical Centre	Honor Oak Group Practice		Parkview Surgery		
New Cross Health Centre						
The Queens Road Partnership						
Vesta Road Surgery						
Kingfisher Medical Centre						

Drug and Alcohol addiction treatment services are a further service that can prescribe medicine and service users may require other pharmaceutical services such as needle exchange. Therefore Figure 17 (below) maps the location of these services within Lewisham.

*Figure 17: Map of Drug and Alcohol Addiction Treatment Services within Lewisham*

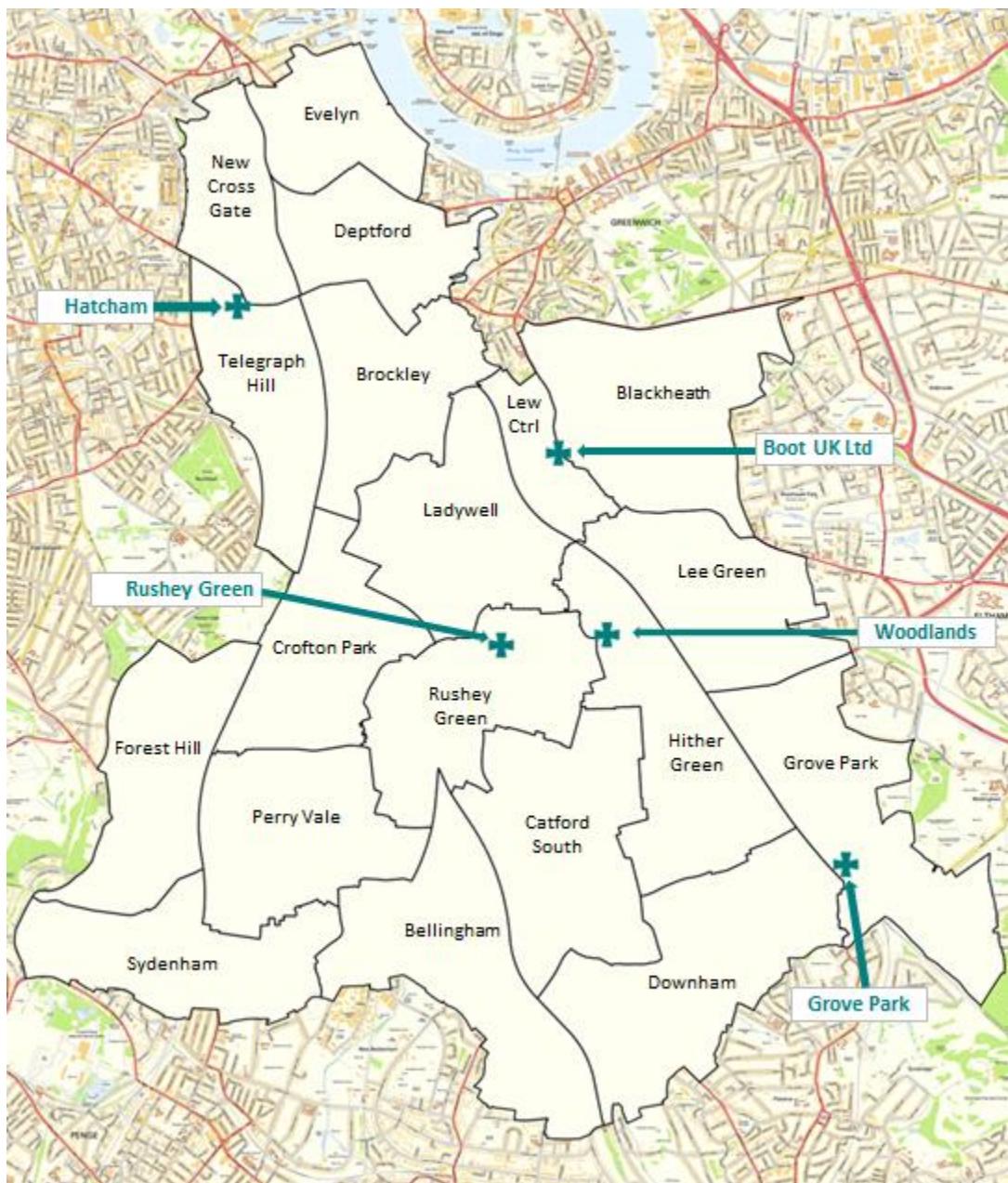


1. New Direction, 410 Lewisham High Street, London, SE13 6LJ
2. Waythrough, 55 Dartmouth Road, Forest Hill, London, SE23 3HN

## Pharmacy Accessibility

Full details of pharmacy opening hours are available in Appendix C. All Lewisham pharmacies are open Monday - Friday. There are 39 Lewisham pharmacies which open for at least part of Saturday and 5 pharmacies which open at least part of Sunday.

*Figure 18: Lewisham Pharmacies which are open on a Sunday*



No pharmacy in Locality 4 is open at any point on a Sunday.

## Pharmacy Opening Hours

Under NHS Community Pharmacy contracts, core opening hours are contractually set at either 40 or 72 hours per week, depending on the type of contract held. Any additional hours, referred to as supplementary hours, are not mandated by the NHS

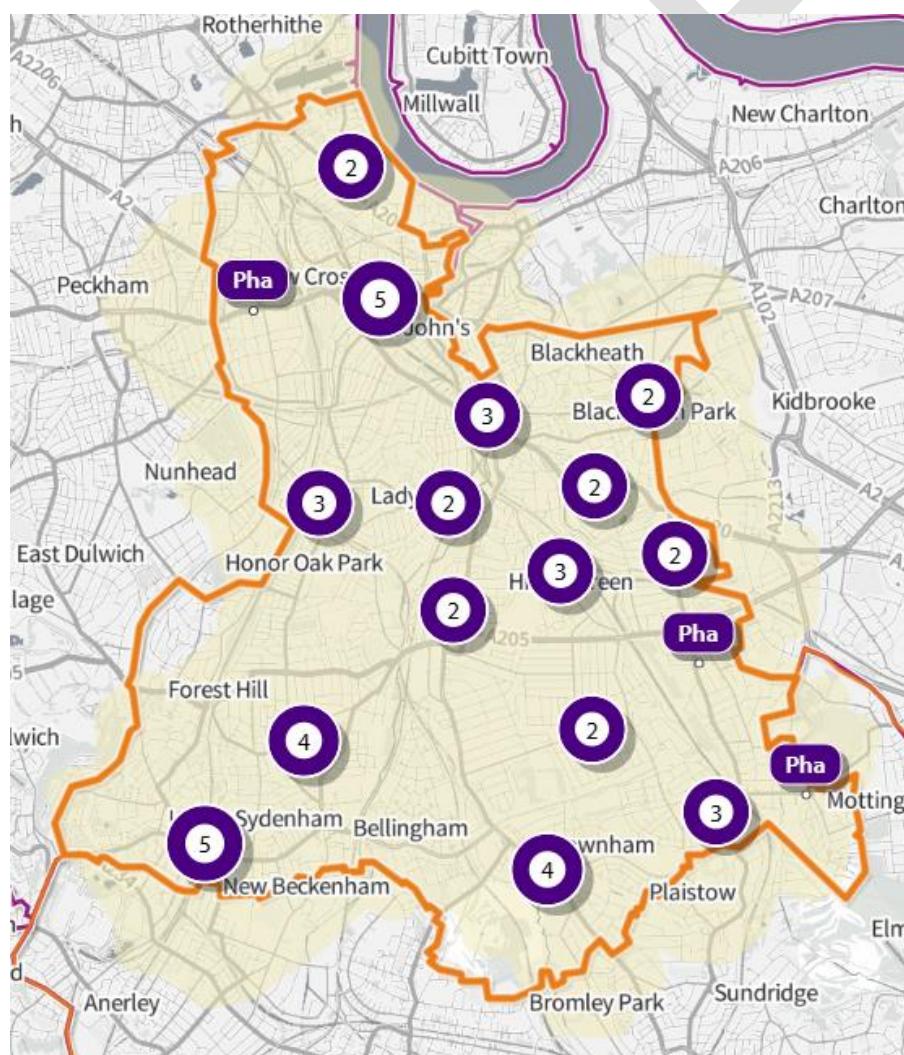
and fall outside the scope of commissioned pharmaceutical services. These hours are offered at the discretion of the pharmacy contractor and while they can improve patient access, they are delivered at the contractor's own financial risk. Pharmacy opening hours themselves are not classified as a pharmaceutical service.

### *Travel Time to a Pharmacy*

#### *Walking*

The vast majority of locations in Lewisham are within a 20 minute walk of a Lewisham pharmacy (areas highlighted in pale yellow in Figure 19 below). There is a small area of the North West of the borough, in Locality 1, a larger area in the South West of the borough in Locality 4 which are more than 20 minutes walking distance from a Lewisham pharmacy. There is also an area in the South East of the borough (Locality 3), which is more than a 20 minute walk to a Lewisham pharmacy. The section at the centre south of the borough is within Beckenham Place Park and not residential. The SHAPE Tool estimates that less than 1% of the Lewisham population cannot walk to a Lewisham pharmacy within 20 minutes.

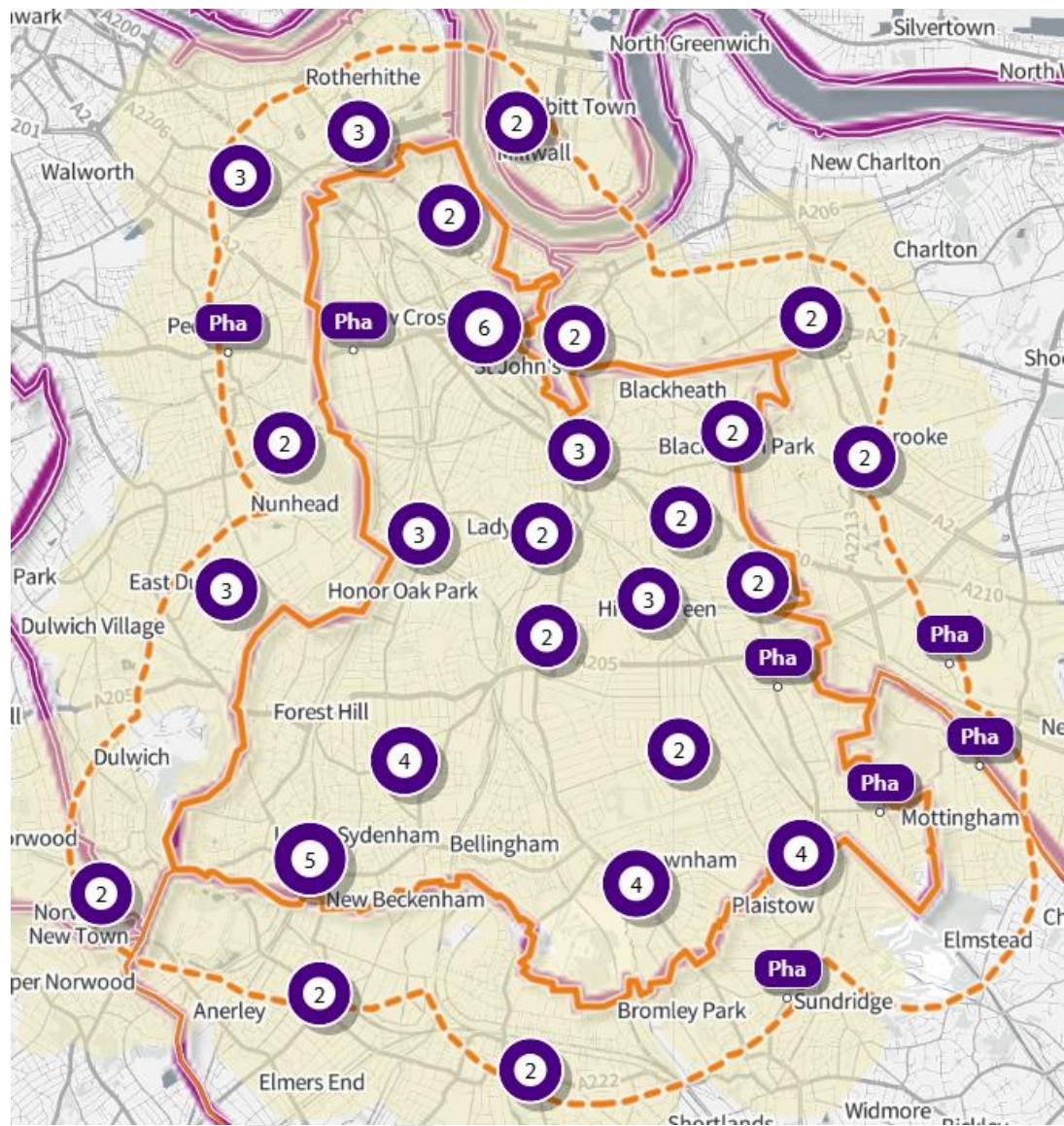
*Figure 19: 20 minutes walking time to a Lewisham Pharmacy*



(Source: SHAPE Tool)

However, when considering pharmacies located within other boroughs, all Lewisham locations fall within a 20 minute walk of a pharmacy (Figure 20, below):

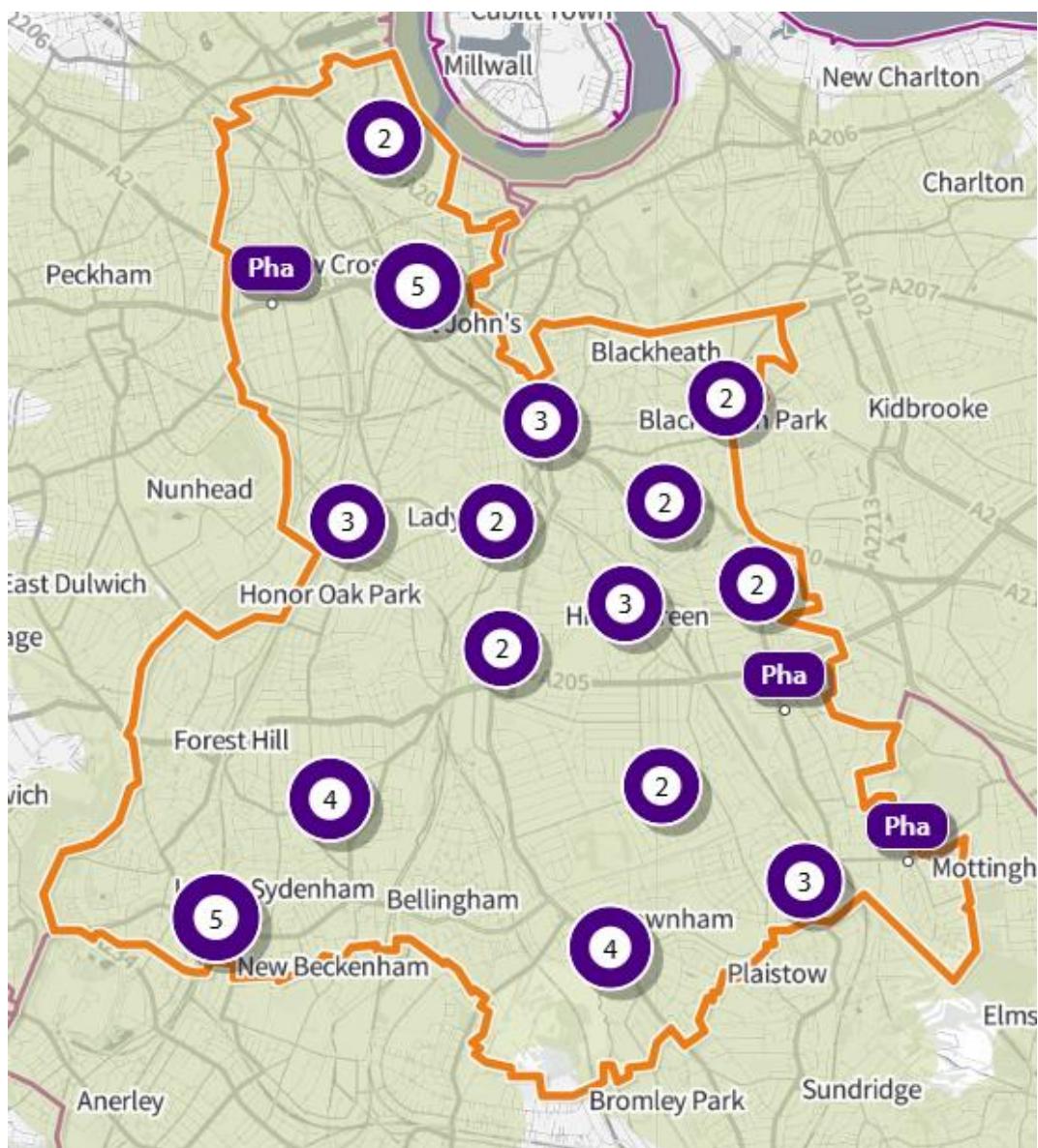
*Figure 20: 20 minutes walking time to any pharmacy from a Lewisham location*



## *Public Transport*

When considering pharmacy accessibility via Public Transport, all areas of Lewisham can reach a Lewisham pharmacy within 20 minutes travel time as shown in Figure 21 (below):

Figure 21: 20 minutes travel time via Public Transport to a Lewisham Pharmacy



(Source: SHAPE Tool)

Car

All areas of Lewisham can reach a Lewisham pharmacy within 10 minutes travel by car, even when allowing for rush hour traffic, as modelled by the SHAPE tool.

## Pharmaceutical Services provided by Lewisham Pharmacies

Community pharmacies must provide at least essential services and then the below listed pharmaceutical services are optional:

- Advanced services - optional NHS nationally commissioned services that pharmacies can provide if they meet the specified requirements
- Enhanced services
- Locally commissioned services

Pharmacy owners (contractors) must provide essential services, but they can choose whether they wish to provide advanced and enhanced services (as well as locally commissioned services).

### **Essential service provision commissioned from community pharmacies**

The essential services (sometimes called necessary services) are the core services that all pharmacy contractors must offer as specified by the NHS Community Pharmacy Contractual Framework (CPCF). They are:

#### Dispensing

The safe supply of medicines or appliances. Advice is given to the patient about the medicines being dispensed and how to use them. Records are kept of all medicines dispensed and significant advice provided, referrals and interventions made.

#### Repeat dispensing

The management of repeat medication for up to one year, in partnership with the patient and prescriber. The patient will return to the pharmacy for repeat supplies, without first having to visit the GP surgery. Before each supply the pharmacy will ascertain the patient's need for a repeat supply of a particular medicine.

#### Disposal of unwanted medicines

Pharmacies accept unwanted medicines from individuals. The medicines are then safely disposed of.

#### Discharge Medicines Service (DMS)

This is a relatively new essential service that pharmacies must provide, with the aim of better communication of changes to a patient's medication when they leave hospital or other care setting and to reduce incidences of avoidable harm caused by medicines. If successful it reduces hospital re-admissions.

#### Healthy Living Pharmacies

This service aims to improve public health by providing accessible health promotion interventions and wellbeing services and helping to reduce inequalities. It aligns with the promotion of healthy lifestyle which is a core requirement for all community pharmacies.

#### Promotion of Healthy Lifestyles (Public Health)

Opportunistic one to one advice is given on healthy lifestyle topics, such as stopping smoking, to certain patient groups who present prescriptions for dispensing.

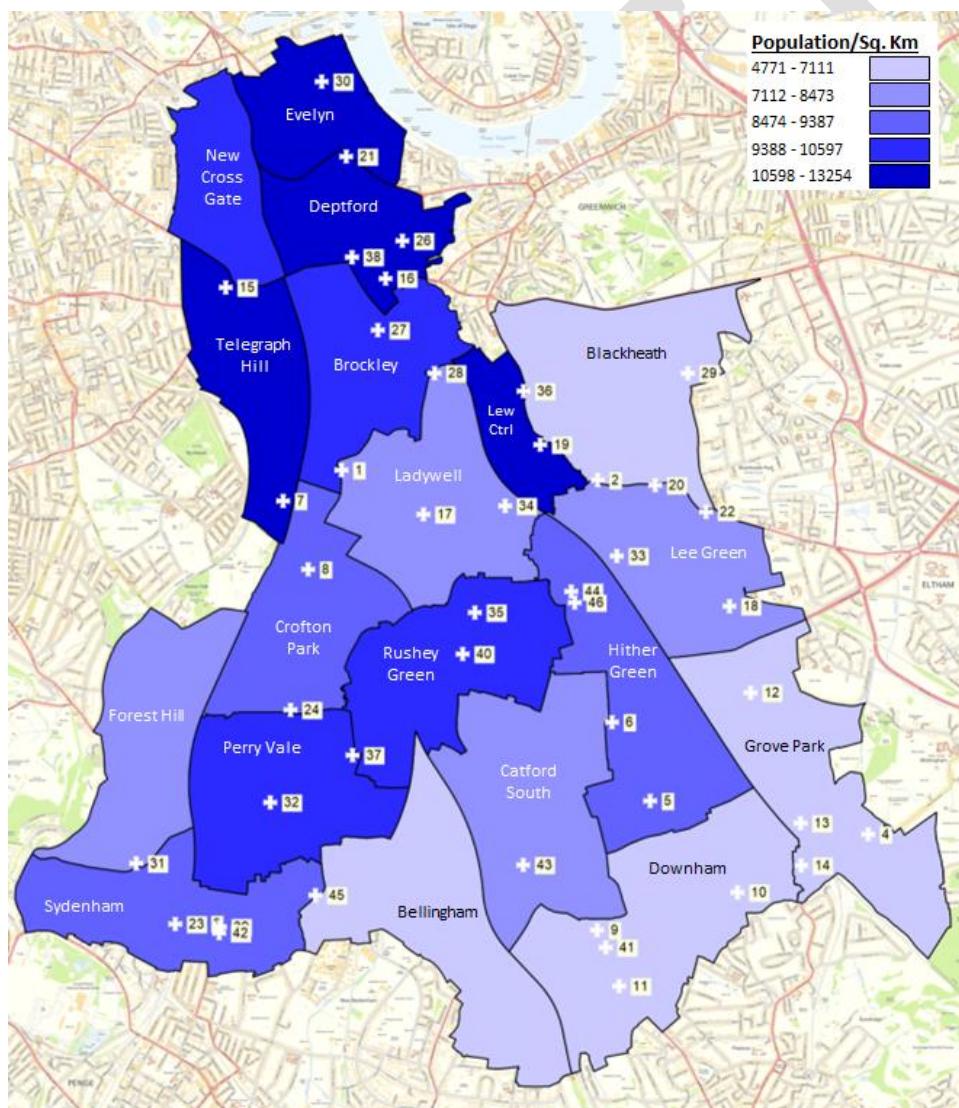
## Provision of Essential Pharmaceutical Services in Lewisham

Whilst the number of community pharmacies in Lewisham has fallen from 52 in the previous PNA to the current 48, overall, there remains sufficient pharmaceutical provision in the borough. This is due to the relatively small geographical size of the borough and the numerous options for pharmaceutical provision within 1km of the borough boundary.

### *Pharmacy Locations compared to Population Density*

As highlighted earlier in the document, population density varies notably across the borough. Figure 22 (below), maps population density by ward and Lewisham pharmacy locations. Whilst pharmacies are not evenly spaced across the borough, the most densely populated areas do see more concentration of pharmacies. Locations also tend to be focused in areas of higher footfall, such as town centres.

*Figure 22: Lewisham Population Density by Ward and Pharmacy Locations*



(Source: 2021 Census)

## Advanced Services

Advanced Pharmaceutical Services are those services that pharmacies may choose to provide if they meet the required standards. These services go beyond essential pharmacy services, offering targeted support to improve patient outcomes, enhance public health, and reduce pressure on other parts of the healthcare system. Information on these standards and the services themselves are set out in the Pharmaceutical Services (Advanced and Enhanced Services) (England) Directions 2013 which can be found in [Part VIC of the Drug Tariff](#).

As at May 2025, there are nine advanced services that pharmacies may choose to provide.

Seven of the advanced services are:

- New Medicine Service
- Community pharmacy seasonal influenza vaccination service
- NHS community pharmacy hypertension case-finding service
- NHS smoking cessation service
- NHS pharmacy contraception service
- NHS lateral flow device tests supply service
- NHS Pharmacy First

There are also two appliance advanced services that pharmacies may choose to provide:

- Appliance Use Reviews
- Stoma Appliance Customisation

### *Provision of Advanced Services in Lewisham*

#### *New Medicine Service*

The NHS New Medicine Service allows community pharmacists to provide structured support to patients and carers about their medication for a range of conditions and promote lifestyle changes or other non-pharmacological interventions to enhance well-being.

All Lewisham pharmacies provide this service, therefore there is sufficient provision of this service.

#### *Community Pharmacy Seasonal Influenza Vaccination Service*

As part of the overall NHS effort to improve flu vaccine uptake rates and reduce pressure on services, community pharmacies can choose to offer a flu vaccine service. This aids the health and social care system manage winter pressures by helping to reduce demand for GP consultations and likelihood of hospitalisation.

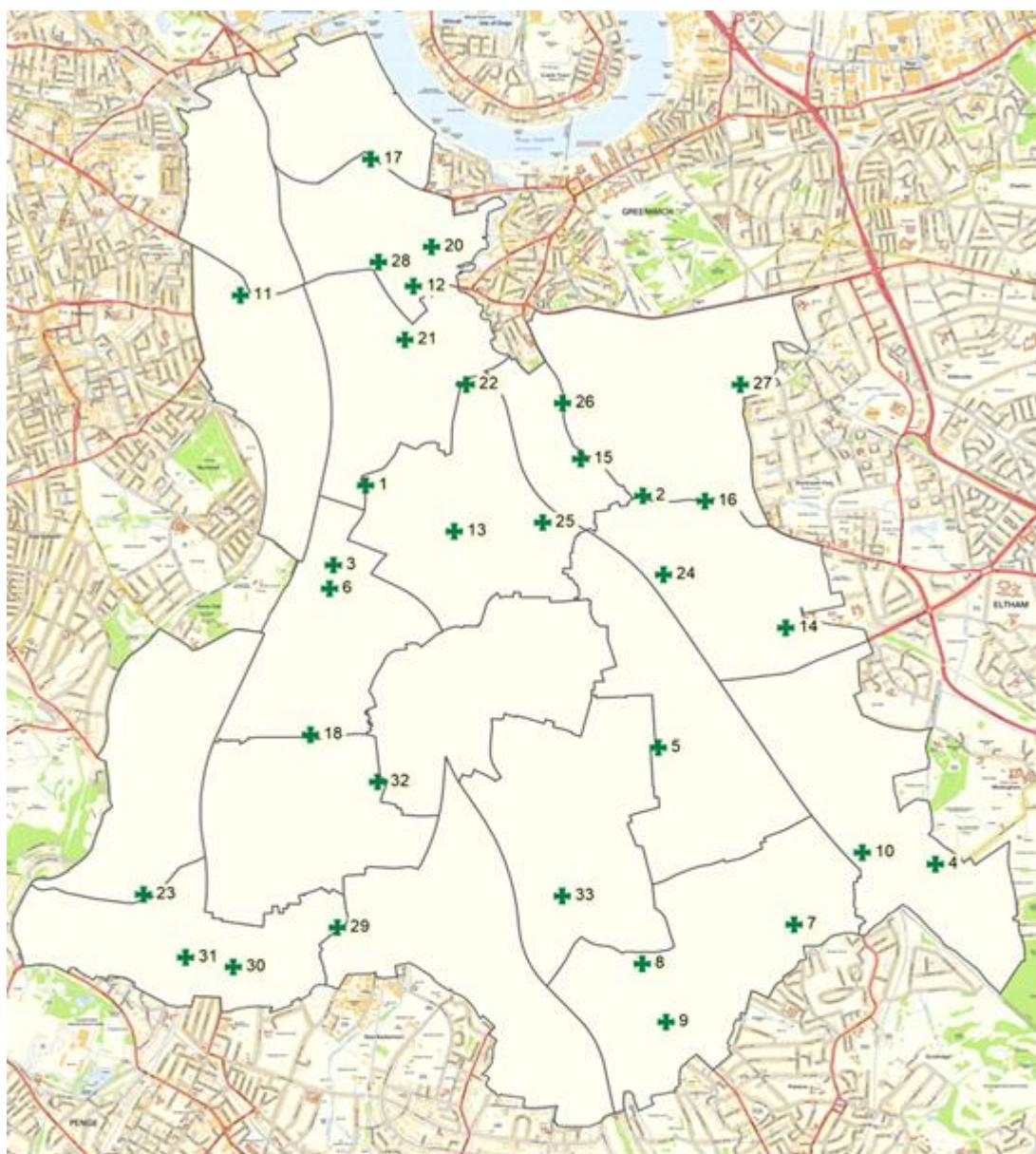
This service is available in 34 Lewisham pharmacies for adults. Details in Figure 23 and Table 14 below. Due to the wide distribution of pharmacies offering this advanced service, there is sufficient provision in Lewisham overall. Residents in

Locality 2 have the greatest choice of provider within their locality, with residents in Locality 3 having the least choice of provider.

*Table 14: Lewisham Pharmacies providing Flu Vaccine Service to eligible Adults*

	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krisons Chemist	506 New Cross Road	SE14 6TJ
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (Woolstone Road)	9 St Georges Parade	SE6 4DT
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE

Figure 23: Lewisham Pharmacies offering flu vaccines to adults



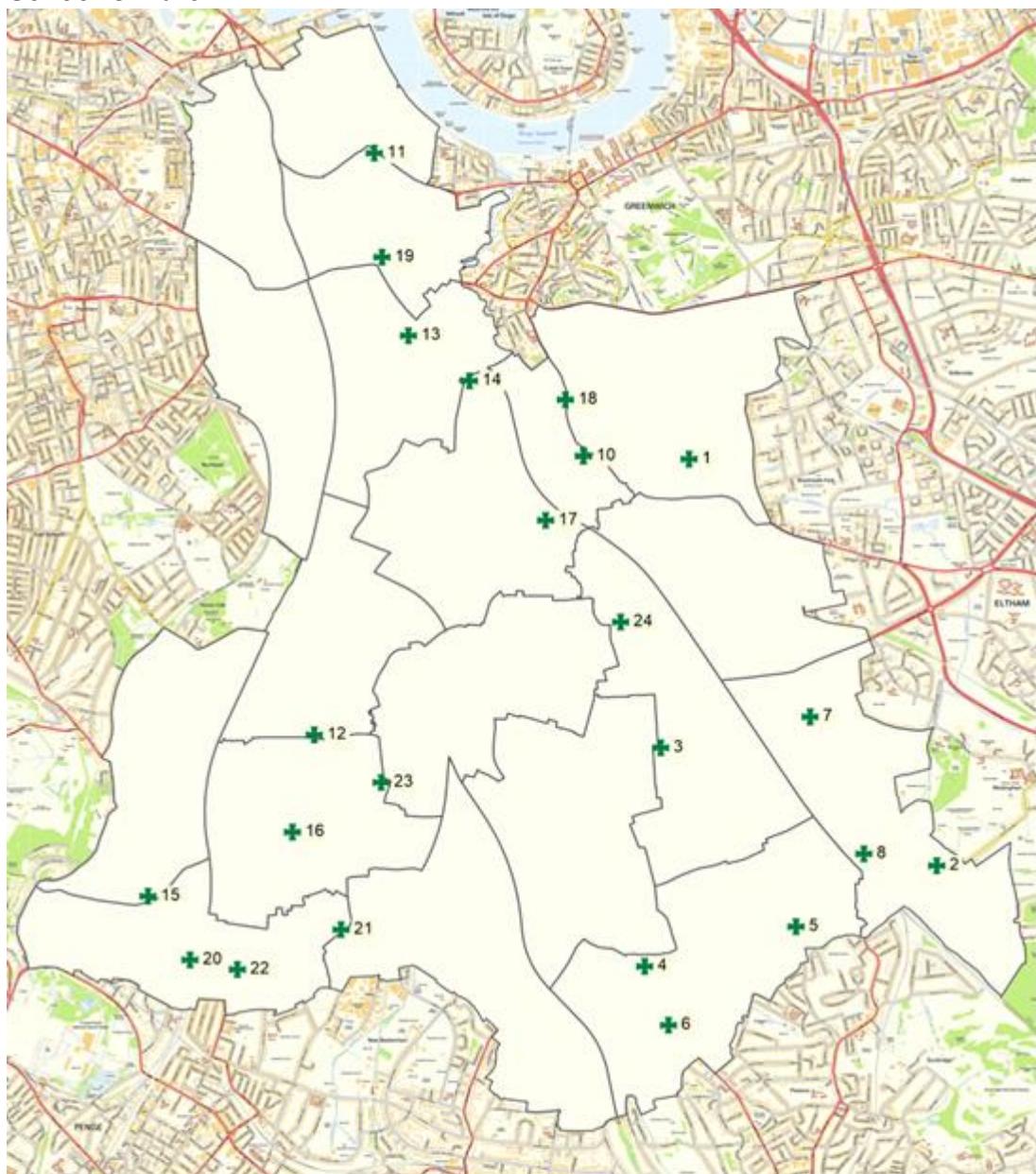
1. Amin Pharmacy	12. Krisons Chemist	23. Perfucare Pharmacy
2. Baum Pharmacy	13. Ladywell Pharmacy	24. Rains Pharmacy
3. Bentleys Pharmacy	14. Lee Pharmacy	25. Sheel Pharmacy
4. Brook Pharmacy	15. Lewis Grove Pharmacy	26. Sheel Pharmacy (Lewisham Rd)
5. Catford Pharmacy	16. Lewisham Pharmacy	27. Sogim Pharmacy
6. Crofton Park Pharmacy	17. Lockyer's Pharmacy	28. Station Pharmacy
7. Day Lewis (Downham)	18. Medicos Pharmacy	29. Touchwood Pharmacy (363)
8. Day Lewis, Bromley Rd	19. New Cross Pharmacy	30. Touchwood Pharmacy (62)
9. Duncans (Bromley Hill)	20. Nightingale Pharmacy	31. Touchwood (Kirkdale)
10. Grove Park Pharmacy	21. Osbon (Lewisham Way)	32. Touchwood (Woolstone Rd)
11. Hatcham Pharmacy	22. Osbon (Loampit Hill)	33. Vantage Pharmacy

Table 15 (below) shows which Lewisham pharmacies provide a flu vaccine service to pre-school age children. Provision across the borough is sufficient and there are at least three providers in each locality. However, provision is not spread equally across the borough, e.g. residents in Locality 2 have a choice of eight providers, whilst residents in Locality 1 have only three providers.

*Table 15: Lewisham Pharmacies providing Flu Vaccine Service to eligible Pre-School Children*

	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	Osbon Pharmacy	179-181 Lewisham Way	SE4 1UY
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Baum Pharmacy	10-12 Manor Park Parade, Lee High Rd	SE13 5BP
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Osbon Pharmacy	56-60 Loampit Hill	SE13 7SX
	Sheel Pharmacy	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy Lewisham	298 Lewisham High Street	SE13 6JZ
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Day Lewis Pharmacy	467 Bromley Road,	BR1 4PH
	Day Lewis Pharmacy	443 Downham Way	BR1 5HS
	Duncans Chemist	24 Bromley Hill	BR1 4JX
	Woodlands Pharmacy	Woodlands Health Centre, 4 Edwin Hall Place	SE13 6RN
4	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Touchwood Pharmacy	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy	62 Sydenham Road	SE26 5QE
	Touchwood Pharmacy	9 St. Georges Parade, Woolstone Road	SE6 4DT

Figure 24: Lewisham Pharmacies providing Flu Vaccine Service to eligible Pre-School Children



- 1. Baum Pharmacy
- 2. Brook Pharmacy
- 3. Catford Pharmacy
- 4. Day Lewis Pharmacy
- 5. Day Lewis Pharmacy
- 6. Duncans Chemist
- 7. Gokul Chemist
- 8. Grove Park Pharmacy

- 9. Lewis Grove Pharmacy
- 10. Lewis Grove Pharmacy
- 11. Lockyer's Pharmacy
- 12. Medicos Pharmacy
- 13. Osbon Pharmacy
- 14. Osbon Pharmacy
- 15. Perfucare Pharmacy
- 16. Perry Vale Pharmacy

- 17. Sheel Pharmacy Lewisham
- 18. Sheel Pharmacy
- 19. Station Pharmacy
- 20. Touchwood Pharmacy
- 21. Touchwood Pharmacy
- 22. Touchwood Pharmacy
- 23. Touchwood Pharmacy
- 24. Woodlands Pharmacy

### *Hypertension Case-Finding Service (Blood Pressure Check Service)*

Hypertension is the biggest risk factor for cardiovascular disease (CVD) and is one of the top five risk factors for all premature death and disability in England. An estimated 5.5 million people have undiagnosed hypertension across the country<sup>3</sup>. CVD is also a key driver of health inequalities, accounting for around 25% of the life expectancy gap (27% in men and 24% in women) between rich and poor populations in England. Those in the most deprived 10% of the population are almost twice as likely to die because of CVD than those in the least deprived 10% of the population. Therefore, this advanced pharmaceutical service is a key tool in both diagnosis and prevention.

Only one Lewisham pharmacy does not offer this service, therefore there is sufficient overall provision, including in relatively more deprived areas of the borough. This is particularly beneficial to the Lewisham population, as highlighted earlier in the PNA, that residents see higher rates of stroke and under 75 mortality due to cardiovascular disease.

### *Smoking Cessation*

Smoking is directly linked to numerous health conditions and is a significant contributor to premature mortality. The advanced pharmaceutical service of Smoking Cessation is specific to people who commenced a stop smoking programme in hospital and have been referred to a pharmacy (when discharged from hospital) to continue their stop smoking programme.

19 pharmacies in Lewisham have expressed an interest in providing smoking cessation services, however at time of writing this PNA, there are currently three Lewisham pharmacies providing this service.

*Table 16: Lewisham Pharmacies which offer smoking cessation services*

Locality	Pharmacy Name	Address	Postcode
2	Osbon	56-60 Loampit Hill	SE13 7SX
4	Medico's	197 Stanstead Road	SE23 1HU
3	Woodlands	4 Edwin Hall Place	SE13 6RN

It was highlighted earlier in the PNA that Lewisham sees a higher proportion of people smoking during pregnancy than the London average. Whilst falling, QOF Smoking prevalence (15+) also continues to be significantly higher than the England average. Whilst Lewisham has a well-established Stop Smoking Service, delivered by Lewisham and Greenwich Trust, smoking cessation services in pharmacies is a potential area that could be considered to widen provision to make it more accessible. It should also be highlighted that there is no pharmacy in Locality 1 providing this service.

<sup>3</sup> <https://cpe.org.uk/national-pharmacy-services/advanced-services/hypertension-case-finding-service/>

Figure 25: Lewisham Pharmacies actively providing Smoking Cessation



#### *Pharmacy Contraception Service*

The Pharmacy Contraceptive Service began in April 2023 to allow for continued supply of oral contraception from community pharmacies and from 1st December 2023 included both initiation and on-going supply of oral contraceptives. The aim of this service is to offer greater choice and access to those considering starting or continuing their current form of oral contraception. This forms part of the Community Pharmacy Contractual framework (CPCF) and seeks to reduce the pressure on GPs and sexual health clinics. The service allows for self-referral as well as referral by general practice, sexual health clinics and other NHS service providers such as NHS 111 to a participating pharmacy.

All Lewisham pharmacies are providing this service, therefore there is sufficient provision. The service has been further updated from Oct 2025 to also include EHC.

### NHS Lateral Flow Device (LFD) Tests Supply Service

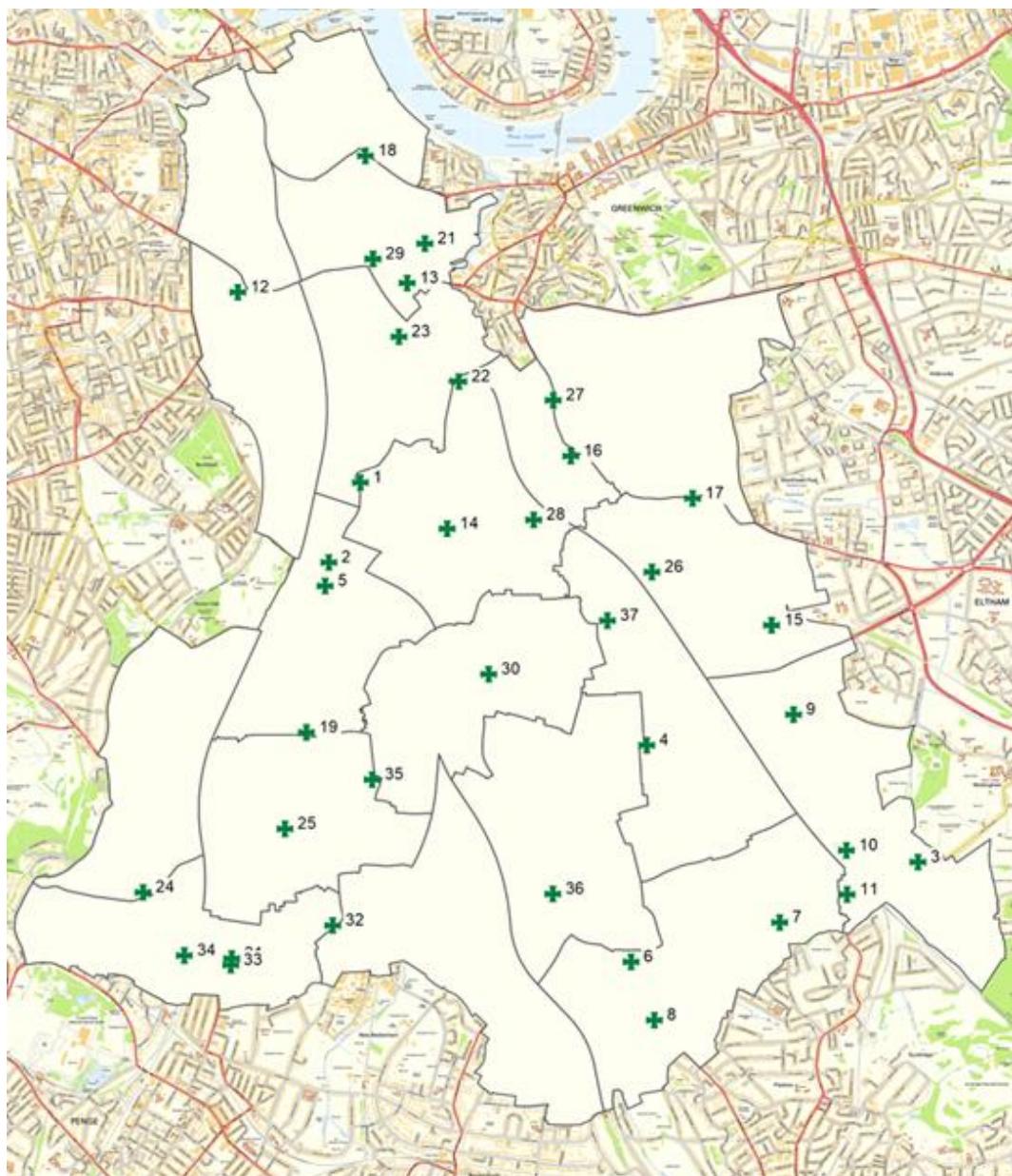
The LFD tests supply service is an Advanced pharmaceutical service. It is available for eligible people, who are at risk of becoming seriously ill if they contract COVID-19, so that they have tests at home, ahead of any potential COVID-19 virus symptoms. This will then allow people to test promptly and act as necessary.

38 of 48 Lewisham pharmacies provide this service. At least seven pharmacies in each locality offer this service, therefore provision by locality is also sufficient.

*Table 17: Lewisham Pharmacies which offer the LFD Tests Supply Service*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krison's Chemist	506 New Cross Road	SE14 6TJ
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	New Cross Pharmacy	2 Amersham Vale	SE14 6LD
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Superdrug Pharmacy - Sydenham	73-77 Sydenham Road	SE26 5UA
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE
	Touchwood Pharmacy (Woolstone Rd)	9 St Georges Parade	SE6 4DT

Figure 26: Lewisham Pharmacies which offer the LFD Tests Supply Service



1. Amin Pharmacy	14. Ladywell Pharmacy	26. Rains Pharmacy
2. Bentleys Pharmacy	15. Lee Pharmacy	27. Sheel (Lewisham Rd)
3. Brook Pharmacy	16. Lewis Grove Pharmacy	28. Sheel Pharmacy
4. Catford Pharmacy	17. Lewisham Pharmacy	29. Station Pharmacy
5. Crofton Park Pharmacy	18. Lockyer's Pharmacy	30. Superdrug (Catford)
6. Day Lewis (Bromley Rd)	19. Medicos Pharmacy	31. Superdrug (Sydenham)
7. Day Lewis (Downham)	20. New Cross Pharmacy	32. Touchwood (363)
8. Duncans (Bromley Hill)	21. Nightingale Pharmacy	33. Touchwood (62)
9. Gokul Chemist	22. Osbon (Loampit Hill)	34. Touchwood (Kirkdale)
10. Grove Park Pharmacy	23. Osbon (Lewisham Way)	35. Touchwood (Woolstone Rd)
11. Harris Chemist	24. Perfucare Pharmacy	36. Vantage Pharmacy
12. Hatcham Pharmacy	25. Perry Vale Pharmacy	37. Woodlands Pharmacy
13. Krasons Chemist		

## *Pharmacy First*

The Pharmacy First service commenced on the 31/01/24, replacing the Community Pharmacy Consultation Service (CPCS) which ended on the 30/01/24. It comprises three elements.

Element 1 of this Advanced service involves pharmacists providing advice and NHS-funded treatment, where clinically appropriate, for seven common conditions (age restrictions apply):

- Sinusitis (12 years and over)
- Sore throat (5 years and over)
- Acute otitis media - infection of the middle ear (1-17)
- Infected insect bite
- Impetigo (1 year and over)
- Shingles (18 years and over)
- 'Uncomplicated' UTI (Women aged 16-64)

Consultations for these seven clinical pathways can be provided to patients presenting to the pharmacy as well as those referred electronically by NHS 111, general practices and others.

Element 2 is Minor Illness consultations, which requires a GP referral. Element 3 is Urgent Medical Supply.

All Lewisham's Pharmacies provide this advanced service, therefore there is sufficient provision overall and across each locality.

## **Enhanced Services**

Enhanced Services are a further tier of pharmaceutical services and like Advanced Services are optional for pharmacies to offer. Pharmacies can be commissioned to provide an Enhanced Service from either NHS England; the local ICB or the Council (Public Health).

## **London Region Commissioned Enhanced Pharmacy Services**

### *Community Pharmacy COVID-19 Vaccination Service*

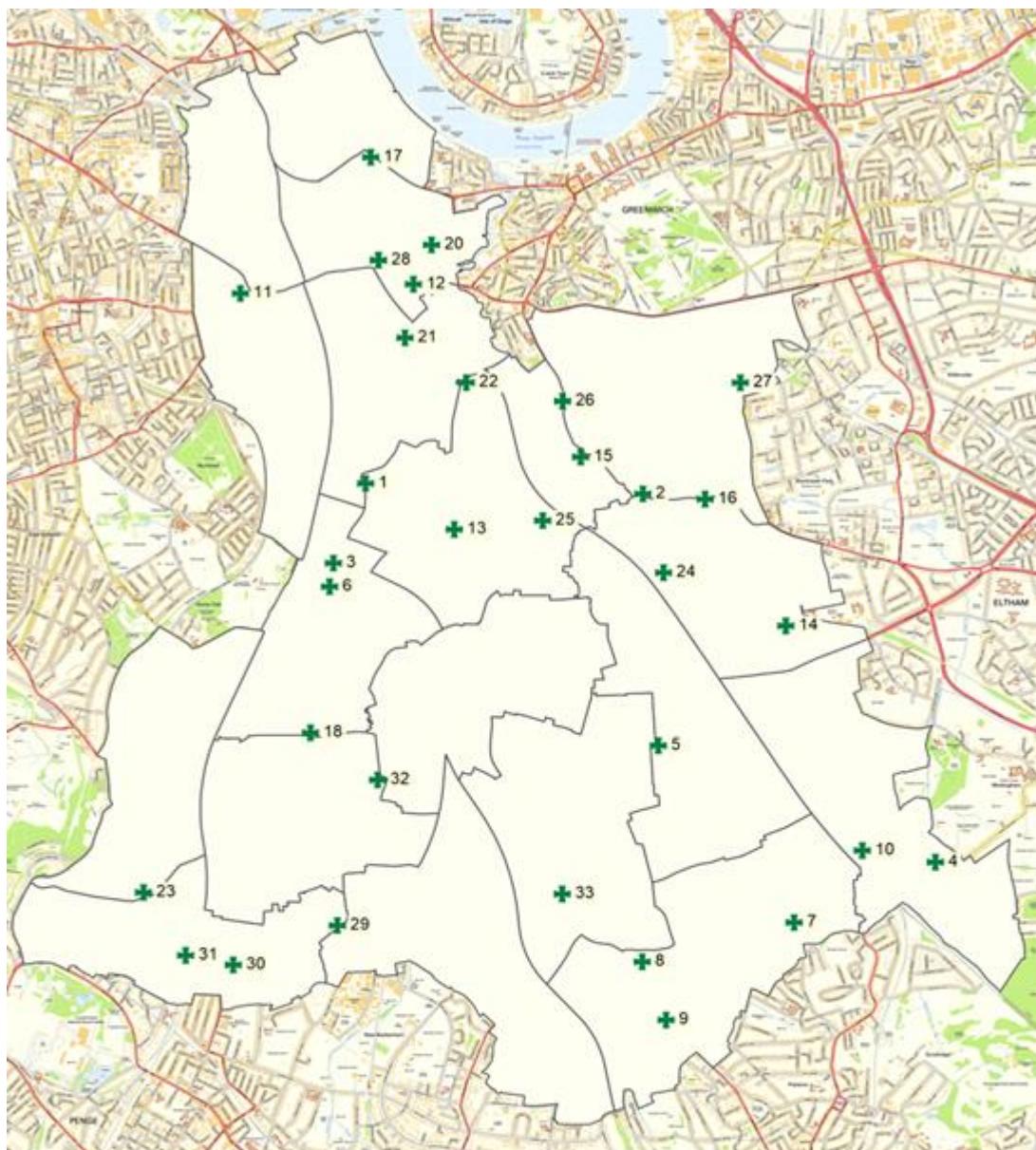
Pharmacies can elect to provide the COVID-19 vaccine service. For the Autumn/Winter 2025-26 programme NHS England confirmed the following groups are eligible for this vaccine:

- Adults aged 75 years and over
- Residents in a care home for older adults
- Individuals aged 6 months and over who are immunosuppressed

*Table 18: Lewisham Pharmacies providing COVID-19 Vaccine Service to eligible Adults*

	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krison's Chemist	506 New Cross Road	SE14 6TJ
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (Woolstone Road)	9 St Georges Parade	SE6 4DT
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE

Figure 27: Lewisham Pharmacies offering COVID-19 vaccines to adults

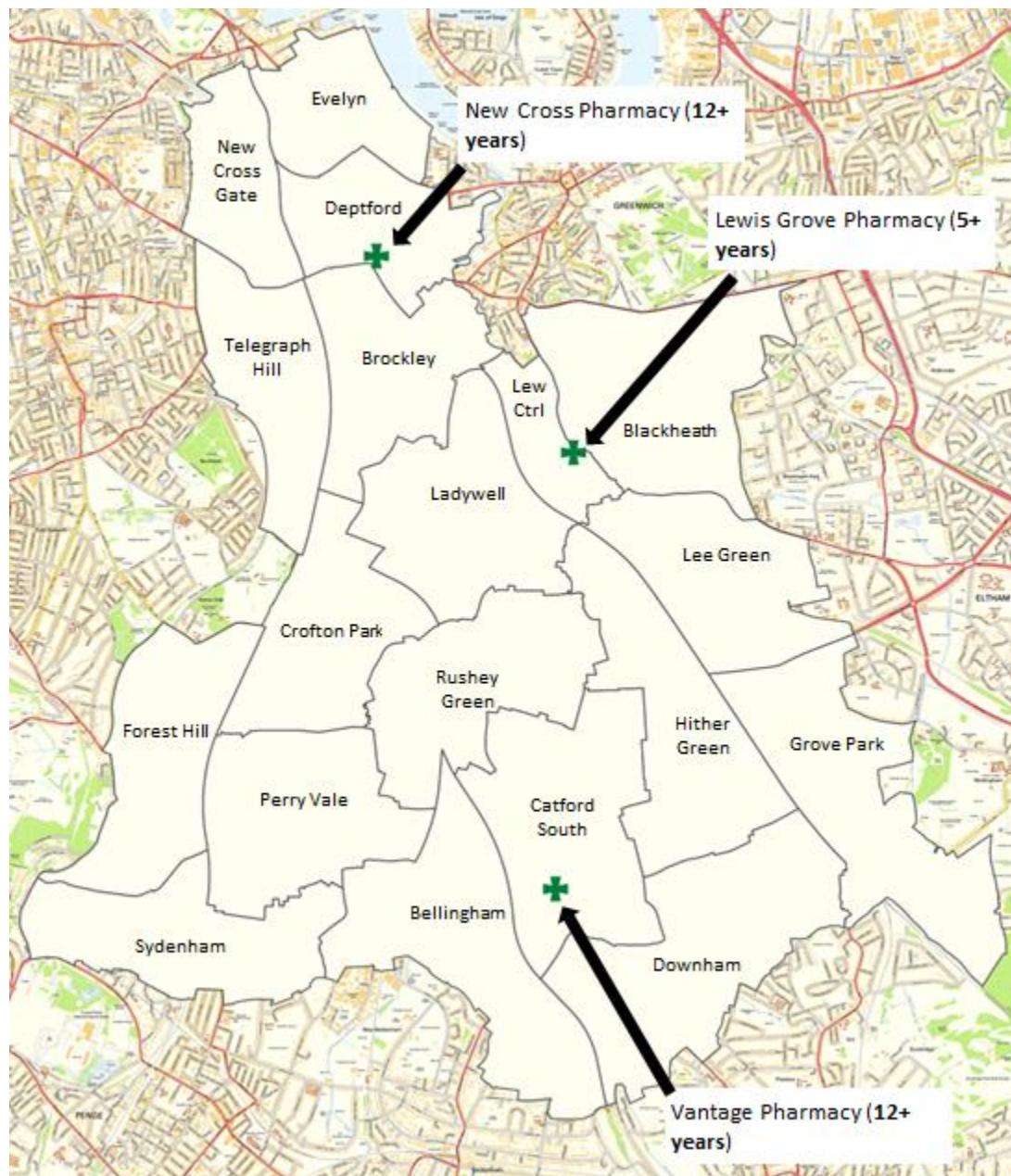


1. Amin Pharmacy	12. Krisons Chemist	23. Perfucare Pharmacy
2. Baum Pharmacy	13. Ladywell Pharmacy	24. Rains Pharmacy
3. Bentleys Pharmacy	14. Lee Pharmacy	25. Sheel Pharmacy
4. Brook Pharmacy	15. Lewis Grove Pharmacy	26. Sheel Pharmacy (Lewisham Rd)
5. Catford Pharmacy	16. Lewisham Pharmacy	27. Sogim Pharmacy
6. Crofton Park Pharmacy	17. Lockyer's Pharmacy	28. Station Pharmacy
7. Day Lewis (Downham)	18. Medicos Pharmacy	29. Touchwood Pharmacy (363)
8. Day Lewis, Bromley Rd	19. New Cross Pharmacy	30. Touchwood Pharmacy (62)
9. Duncans (Bromley Hill)	20. Nightingale Pharmacy	31. Touchwood (Kirkdale)
10. Grove Park Pharmacy	21. Osbon (Lewisham Way)	32. Touchwood (Woolstone Rd)
11. Hatcham Pharmacy	22. Osbon (Loampit Hill)	33. Vantage Pharmacy

Table 19: Lewisham Pharmacies offering COVID-19 vaccines to eligible children

Locality	Pharmacy Name	Address	Postcode
1	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
2	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
3	Vantage Pharmacy	106-114 Coinsborough Crescent	SE6 2SP

Figure 28: Lewisham Pharmacies offering COVID-19 vaccines to eligible children



London also has an Immunisations service for a small cohort of patients not covered by the national service and for the first time administration of Pneumococcal vaccine.

[London Community Pharmacy IMMS Service for Flu & Pneumococcal vaccinations](#)

## Other Enhanced Services

### *Respiratory Syncytial Virus (RSV) Vaccine*

This service is provided in the following Lewisham pharmacies.

*Table 20: Lewisham Pharmacies offering RSV Vaccine*

L	Pharmacy Name	Address	Postcode
1	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
3	Day Lewisham Pharmacy	443 Downham Way	BR1 5HS

### *Public (Bank) Holiday Rota*

This is an enhanced, nationally commissioned pharmaceutical service. To ensure continued access to a pharmacy for prescriptions and other services, London pharmacies operate a rota system.

Table 21 (below) lists the Lewisham pharmacies who take part in this rota:

*Table 21: Lewisham Pharmacies involved in Bank Holiday Rota*

L	Pharmacy	Address	Postcode
3	Catford Pharmacy	185 Torridon Road, Catford	SE6 1RG
4	Medicos Pharmacy	197 Stanstead Road, Forest Hill	SE23 1HU

## Locally commissioned services

There are further pharmaceutical services that are commissioned locally.

### Pharmaceutical Services Commissioned by Lewisham Council:

- Vitamin D (Healthy Start Service)
- Supervised consumption for opiate substitution therapy
- Needle Exchange
- Sexual and reproductive health services (condom distribution scheme)

### Pharmaceutical Services commissioned by South East London ICB:

- Pharmacy First Plus scheme
- The Make Every Contact Count (MECC) (Vital Five Service commissioned by the ICB)
- Lewisham Monitored Dosage System (MDS) and associated Medication Administration Records (MARS) (known locally as LIMOS)
- Community Opportunistic Detection of Irregular Heart Rhythm Pilot
- The Vital 5
- Inhaler Recycling Scheme
- Tailored dispensing scheme
- Measles, Mumps and Rubella (MMR) Vaccine

### *Vitamin D*

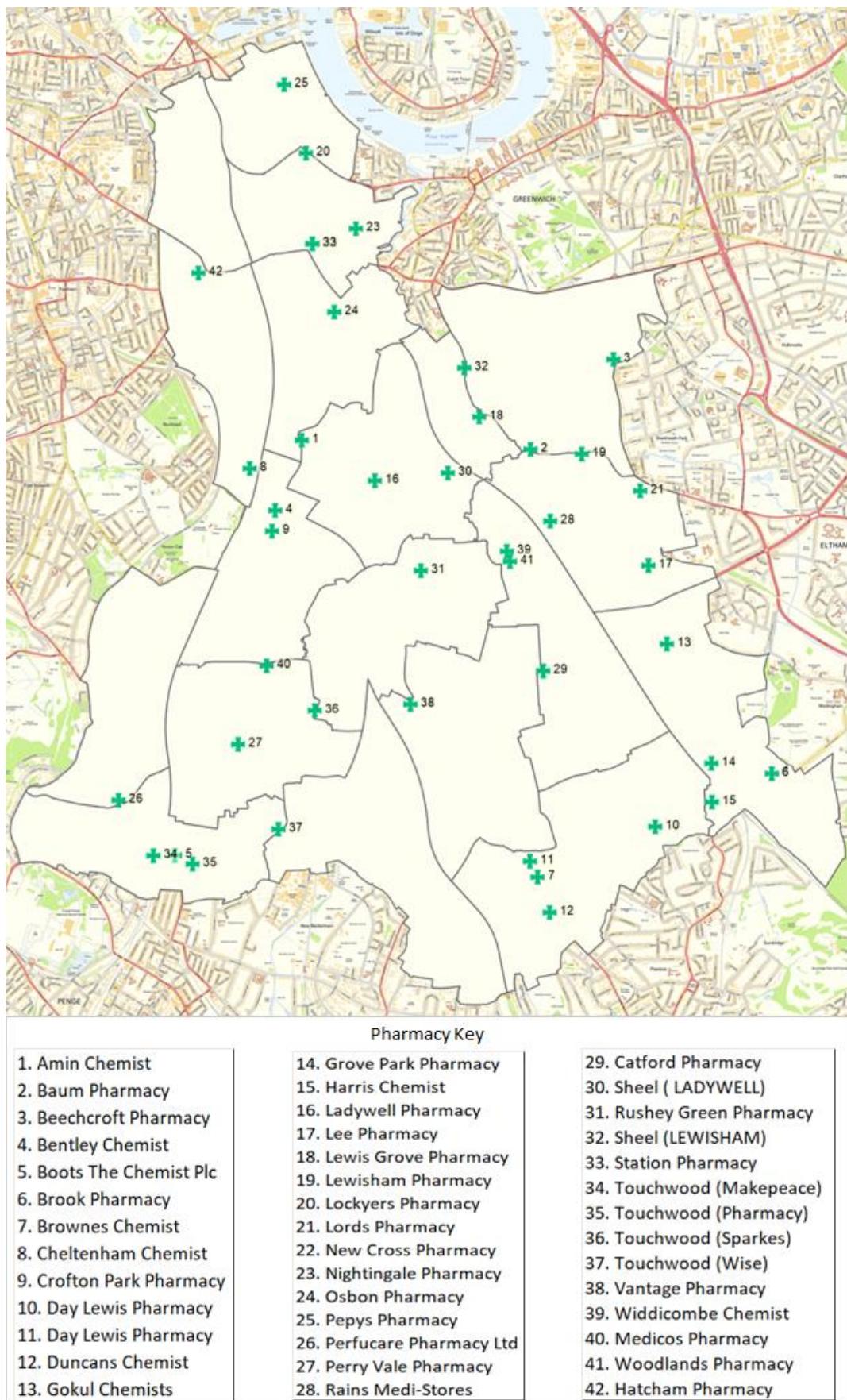
The Department of Health's Healthy Start scheme helps pregnant women and children under four in low-income families eat healthily through the provision of breastfeeding and nutrition support including free food and vitamin vouchers. The scheme provides vitamin supplements through arrangements with local community

pharmacies. In Lewisham as an extension to Healthy Start all pregnant women and children under 4 regardless of income can access Vitamin D supplements free of charge. This service is available in 42 of Lewisham's 48 pharmacies, therefore there is sufficient provision both overall and across all localities.

*Table 22: Lewisham Pharmacies offering Free Vitamin D to eligible groups*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Cheltenham Chemist	20 Turnham Road	SE4 2LA
	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	New Cross Pharmacy	2 Amersham Vale	SE14 6LD
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Pepys Pharmacy	2 Golden Hind Place	SE8 3QG
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Lords Pharmacy	428 Lee High Road	SE12 8RW
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Rushey Green Pharmacy	Primary Care Centre, Hawstead Rd	SE6 4JH
	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ
	Thames View Health Limited	481-483 Bromley Road	BR1 4PQ
	Widdicombe Chemist	220 Hither Green Lane	SE13 6RT
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Boots (Sydenham)	55 Sydenham Road	SE26 5EX
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Superdrug Pharmacy - Sydenham	73-77 Sydenham Road	SE26 5UA
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE
	Touchwood Pharmacy (Woolstone Rd)	9 St Georges Parade	SE6 4DT

Figure 29: Lewisham Pharmacies offering Free Vitamin D to eligible groups



### *Supervised consumption for opiate substitution therapy*

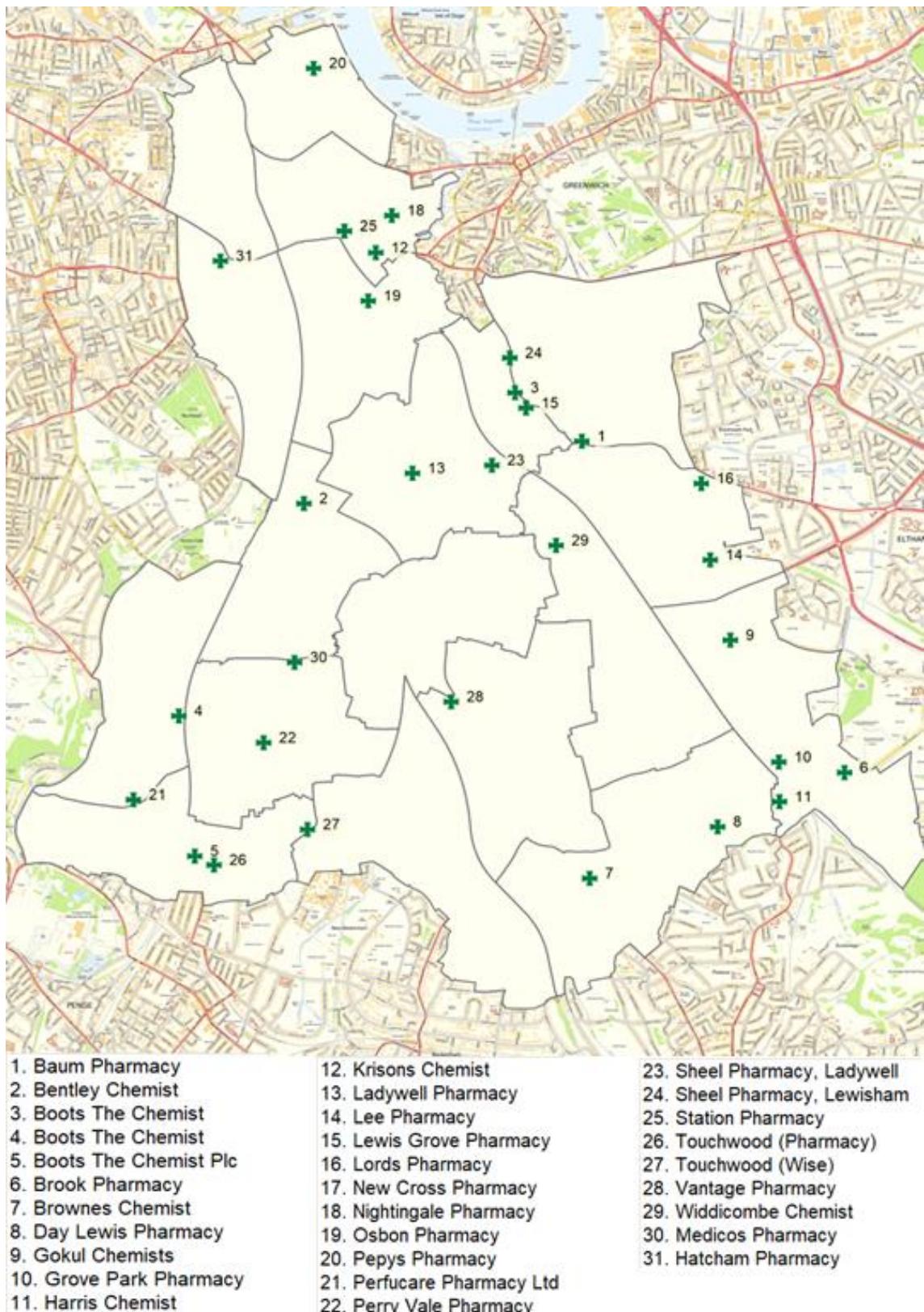
Community pharmacies can choose to offer supervised consumption of opioid substitution treatment to reduce risk of overdose and non-compliance with treatment.

This service is available in 31 Lewisham pharmacies, meaning there is sufficient provision across the borough. Whilst there is less provision in some localities, even in Locality 3, which sees the lowest number of pharmacies offering this advanced service, there are still five pharmacies to choose from.

*Table 23: Lewisham Pharmacies providing Supervised consumption for opiate substitution therapy*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krison's Chemist	506 New Cross Road	SE14 6TJ
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Pepys Pharmacy	2 Golden Hind Place	SE8 3QG
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Boots (Lewisham)	72-78 Lewisham High Street	SE13 5JN
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Lords Pharmacy	428 Lee High Road	SE12 8RW
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA
3	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ
	Thames View Health Limited	481-483 Bromley Road	BR1 4PQ
	Widdicombe Chemist	220 Hither Green Lane	SE13 6RT
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Boots (Sydenham)	55 Sydenham Road	SE26 5EX
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Superdrug Pharmacy - Sydenham	73-77 Sydenham Road	SE26 5UA
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE

Figure 30: Lewisham Pharmacies providing Supervised consumption for opiate substitution therapy



### *Needle exchange*

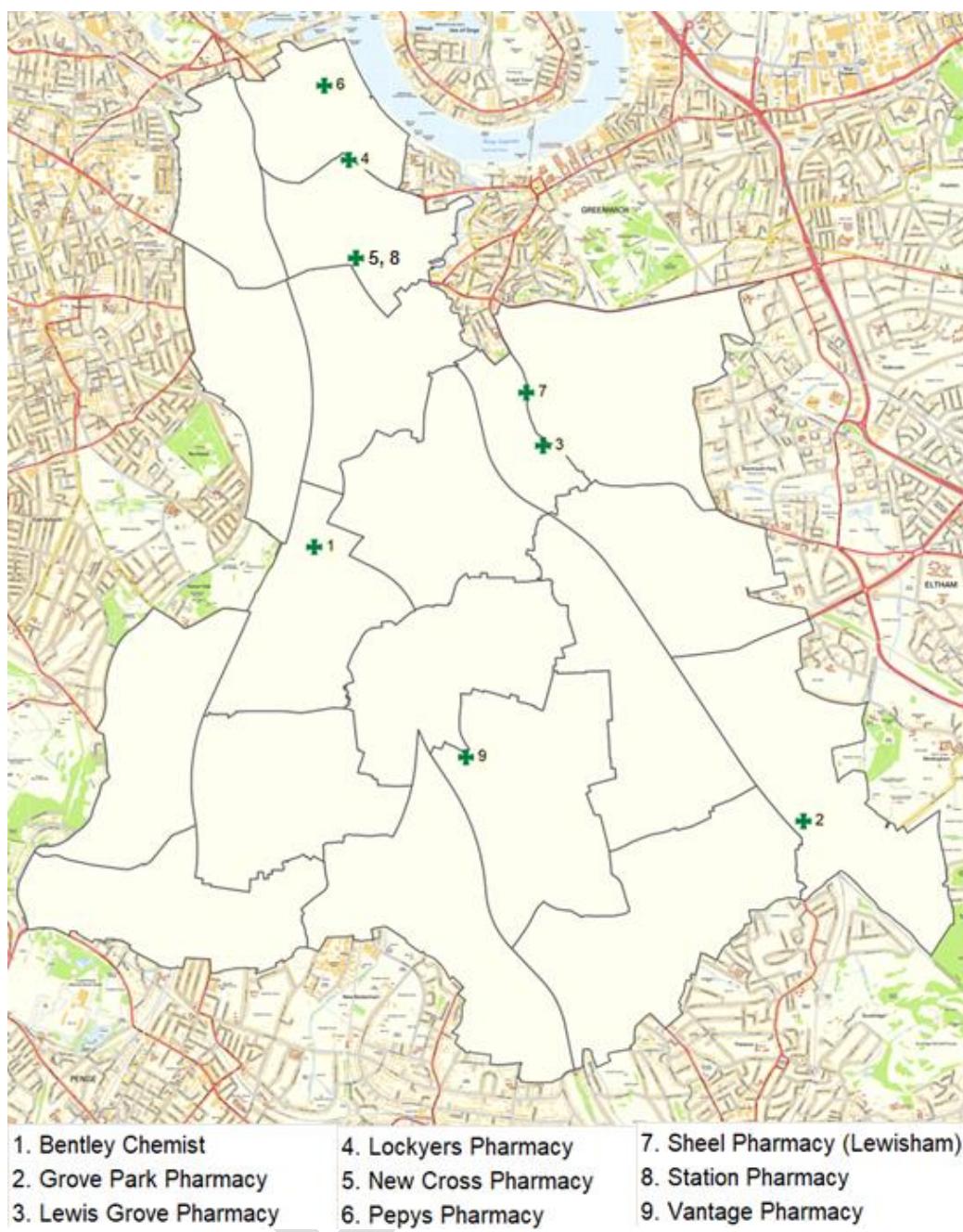
Needle exchange is an enhanced pharmaceutical service whereby pharmacies supply needles, syringes and other equipment used to prepare and take illicit drugs. The aim is to reduce the transmission of hepatitis B and C and other blood-borne viruses or other infections caused by sharing needles.

This service is available in 9 Lewisham pharmacies. Whilst this provision is sufficient to serve the borough overall, it should be noted that in localities 3 and 4, there is only one pharmacy offering this enhanced service.

*Table 24: Lewisham Pharmacies providing Needle Exchange by Locality*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Lockyers Pharmacy	252 Evelyn Street	SE8 5BZ
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
	Pepys Pharmacy	2 Golden Hind Place, Grove Street	SE8 3QG
	Station Pharmacy	2 Amersham Vale, New Cross	SE14 6LD
2	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Sheel Pharmacy (Lewisham)	312-314 Lewisham Road	SE13 7PA
3	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2YE
4	Bentley Chemist	374 Brockley Road, Brockley	SE4 2BY

Figure 31: Lewisham Pharmacies providing Needle Exchange



### *Free Condom Distribution*

Whilst all Lewisham pharmacies are able to offer this service, in the course of producing this PNA we found that seven pharmacies were actively doing so. When considering these pharmacies by locality it was found that there were no pharmacies in locality 3 providing free condoms.

*Table 25: Lewisham Pharmacies Providing Free Condoms by Locality*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Lockyers Pharmacy	252 Evelyn Street	SE8 5BZ
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD
2	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
4	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL

*Figure 32: Lewisham Pharmacies Providing Free Condoms*



1. Harris Chemist

2. Grove Park Pharmacy

3. Sheel Pharmacy Lewisham

4. Sheel Pharmacy Ladywell

5. Touchwood Pharmacy (Wise)

6. Lockyers Pharmacy

7. New Cross Pharmacy

### *Irregular Heart Rhythm Detection*

This service is provided by the Lewisham pharmacies listed in Table 26, below.

*Table 26: Lewisham Pharmacies offering an Irregular Heart Rhythm Detection Service*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Cheltenham Chemist	20 Turnham Road	SE4 2LA
	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krisons Chemist	506 New Cross Road	SE14 6TJ
	New Cross Pharmacy	2 Amersham Vale	SE14 6LD
2	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
3	Cambelle Chemist	83-85 Boundfield Road	SE6 1PH
	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN

*MDS/MARS Service (known locally as LIMOS)*

This service is provided by most Lewisham pharmacies; therefore, provision is sufficient.

*Table 27: Lewisham Pharmacies offering Medication Administration Record (linked to Monitored Dosage System)*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
1	Cheltenham Chemist	20 Turnham Road	SE4 2LA
	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD
	Krisons Chemist	506 New Cross Road	SE14 6TJ
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ
	New Cross Pharmacy	2 Amersham Vale	SE14 6LD
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY
	Pepys Pharmacy	2 Golden Hind Place	SE8 3QG
	Station Pharmacy	2 Amersham Vale	SE14 6LD
2	Amin Pharmacy	291 Brockley Road	SE4 2SA
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5PB
	Brook Pharmacy	109 Chinbrook Road	SE12 9QL
	Gokul Chemist	53 Baring Road	SE12 0JS
	Grove Park Pharmacy	344 Baring Road	SE12 0DU
	Harris Chemist	372 Baring Road	SE12 0EF
	Ladywell Pharmacy	172-174 Adelaide Avenue	SE4 1JN
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
	Lords Pharmacy	428 Lee High Road	SE12 8RW
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND
	Sheel Pharmacy (Lewisham Rd)	312-314 Lewisham Road	SE13 7PA
	Sheel Pharmacy	296-298 Lewisham High Street	SE13 6JZ
3	Catford Pharmacy	185 Torridon Road	SE6 1RG
	Cambelle Chemist	83-85 Boundfield Road	SE6 1PH
	Day Lewis Pharmacy Bromley Rd	467 Bromley Road	BR1 4PH
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX
	Rushey Green Pharmacy	Primary Care Centre, Hawstead Rd	SE6 4JH
	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ
	Thames View Health Limited	481-483 Bromley Road	BR1 4PQ
	Widdicombe Chemist	220 Hither Green Lane	SE13 6RT
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY
	Boots (Sydenham)	55 Sydenham Road	SE26 5EX
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS
	Touchwood Pharmacy (363)	363 Sydenham Road	SE26 5SL
	Touchwood Pharmacy (62)	62 Sydenham Road	SE26 5QE
	Touchwood Pharmacy (Woolstone Rd)	9 St Georges Parade	SE6 4DT

### *The Vital 5<sup>4</sup>*

The Vital 5 are five areas that are vital for long-term good health:

- Healthy blood pressure
- Stop smoking
- Safe drinking
- Healthy mind
- Healthy weight

The Lewisham pharmacies listed in Table 28 (below) offer a Vital 5 check service.

*Table 28: Lewisham Pharmacies offering a Vital 5 check*

<b>L</b>	<b>Pharmacy</b>	<b>Address</b>	<b>Postcode</b>
1	Station Pharmacy	2 Amersham Vale	SE14 6LD
3	Day Lewis Pharmacy	443 Downham Way	BR1 5HS
	Duncan's Chemist	24 Bromley Hill	BR1 4JX

### *Inhaler Recycling Scheme*

This service is provided by the following Lewisham pharmacies, as presented in Table 29 (below).

*Table 29: Lewisham Pharmacies taking part in the Inhaler Recycling Scheme*

<b>L</b>	<b>Pharmacy</b>	<b>Address</b>	<b>Postcode</b>
3	Duncan's Chemist	24 Bromley Hill	BR1 4JX
	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP
	Woodlands Pharmacy	4 Edwin Hall Place	SE13 6RN

### *Tailored dispensing scheme*

This service is provided by just one Lewisham pharmacy, in Locality 3:

- Duncan's Chemist, 24 Bromley Hill, BR1 4JX.

### *Measles, Mumps and Rubella (MMR) Vaccine*

This service is provided in the following Lewisham pharmacies.

*Table 30: Lewisham Pharmacies offering MMR Vaccine*

<b>L</b>	<b>Pharmacy Name</b>	<b>Address</b>	<b>Postcode</b>
2	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG
3	Vantage Pharmacy	108-114 Coinsborough Crescent	SE6 2SP

<sup>4</sup> [The Vital 5 - South East London ICS](#)

# Stakeholder Engagement

## Overview

PNA Guidance states that both service users (the public) and pharmacy contractors should be consulted to inform the draft PNA. This should be done through a questionnaire uploaded to an online platform. Questions for both questionnaires were discussed and decided at the first meeting of the Lewisham PNA Steering Group. The aim was to gain feedback from both key professional stakeholders and communities on local pharmacy services.

## Public Questionnaire

The PNA regulations state that a public questionnaire must form part of the consultation process for a PNA. This should be uploaded onto an online platform for at least four weeks. In addition to following the relevant guidance, as pharmacies are an important asset within local communities offering several NHS services, it is crucial to get service user feedback to inform this needs assessment. Public involvement in commissioning enables residents to voice their views, needs and wishes, and to contribute to plans, proposals, and decisions about the services available in their local communities.

### *Public Survey: have your say on pharmacy services*

The 2026 Lewisham PNA Survey was open from 08/08/2025 - 26/09/2025. The design of the public survey was approved by the PNA steering group. The Public Survey was available online via the council's consultation tool – Citizen Space, which is linked to the Council's website and promoted by the Public Health Communications Officer to residents and services users. The full survey questions are available in Appendix D.

95 participants completed the survey, all of whom were Lewisham residents. Most respondents were female (79%). There was a clear age basis as over a third of respondents aged were between 65-74 years old (35%) and approximately a quarter were between 55-64 years old (26%). Although this is disproportionate to the borough's population, pharmacy services users will have a bias towards older ages.

Of the respondents 80% identified themselves as White British. Nearly half (45%) of the respondents considered themselves to have a disability or long term.

The survey findings were as follows:

- The majority (96%) of the respondents use a pharmacy in Lewisham. Using a pharmacy a few times a month was the most common usage by the respondents (40%).
- Most of the respondents said they use the local pharmacy to collect prescribed medication (97%). Many used their local pharmacy to buy medication that does not need a prescription (over the counter medicines) (54%) and for advice (35%).

- The reasons for other pharmacy use were for flu and COVID vaccinations (67%), repeat prescriptions for long term conditions (13%) and blood pressure reading.
- The majority of the respondents use the same pharmacy on a regular basis (73%).
- Most of the respondents usually walk to their pharmacy (77%), and it takes no more than 10 minutes (63%).
- A quarter of the respondents said there is a more convenient or closer pharmacy that they do not use (26%).
- On weekdays, mornings (47%) and afternoons (25%) were the most convenient time for respondents to access a pharmacy.
- For Saturdays, mornings (56%) and afternoons 17% were the most convenient time for respondents to access a pharmacy.
- Mornings (32%) and afternoons (15%) were also the most convenient time for respondents to access a pharmacy on a Sunday,
- Overall, respondents were less likely to express a preference for visiting the pharmacy at the weekend, with 18% not answering the question relating to Saturday and 44% not answering the question relating to Sunday.
- Most respondents (85%) were satisfied or very satisfied with the pharmacy opening times.
- Of the 63% of respondents who used them, 41% were satisfied or very satisfied with the consultation rooms.
- Many respondents (74%) used the pharmacy for a medicines review or advice and 60% were satisfied or very satisfied.

## *Comments Respondents Had About Pharmacy Service Provision*

### *Describing access issues*

I can access this pharmacy myself on my good days. On bad days I can with difficulty access sometimes. I have peripheral neuropathy in my feet which makes walking difficult. If I am suffering from fatigue, it takes me longer to walk (and do everything else!).

I am sometimes able, and sometimes unable, as my health/disability varies from day to day...I believe this is an issue for many people with disabilities.

### *Why don't you use nearest pharmacy?*

I have used the same pharmacy for over 30 years and feel no need to change. Very helpful pharmacist and staff.

I use two pharmacies - one is adjacent to my son's GP but not near my house since I moved last year from Ladywell to Catford and is particularly good at sourcing ADHD medication and managing changes to prescriptions. The other is near to my home for convenience for less complex prescriptions.

### *Other services you would like*

A knowledge hub of other allied groups in the area for things. Making the pharmacy a social place for the community. Currently neither the pharmacy nor library have a list of all the available support in the local area for different conditions or social groups.

I am really happy with this pharmacy. They are very lucky to have such an excellent, caring pharmacist in charge of this particular one. He runs a really good pharmacy; despite the difficulties he must encounter with recruitment of decent staff and other demands.

Minor ailments management and medical solutions. Weight management support

I would like my local pharmacy to be able to cope with private prescriptions, which it was unable to do when I was let down by the NHS, who suddenly stopped prescribing medication I'd been on for 5 years

### *Other reasons dissatisfied with the pharmacy opening hours*

Although they close at 6 on a weekday, most of our local pharmacies close at midday on a Saturday. None near us are open on Sundays. We really miss having one inside the Sainsbury's Savacentre. Our nearest pharmacy open on Sunday is in Hither Green and not easily accessed by bus so I have to drive to get there.

The pharmacy should be open until 7pm during the week, instead they close at 6pm. So, they should be open more hours. And on Saturday they close at 1pm so people that work on Saturday morning cannot get any service.

No evening or weekend hours. Small pharmacy so medication often not in stock and needs to be ordered if prescription hits on a Thurs, this could mean it's not available til Monday afternoon. Ok for regular medicines, but not for emergency/one-off...leaves me having to find alternative.

### *Other reasons dissatisfied with consultation room*

Tiny, and glass...no privacy

Not very private as you can hear people in there with the door shut and is right near the counter.

It is a very small cubicle with no natural light or ventilation. I feel very sorry for the pharmacist.

### *Better use of pharmacies*

As previously stated, the pharmacy(ies) could become more of a community hub, having lists of local support services/groups and also (and this may help with youth employment choices) hold talks as to what a pharmacist does in a hospital/community situation and the career pathway. So many people think they are just in a shop, when in fact it is a STEM related career path.

Alcohol and substance misuse clinics available in their consultation room, using a qualified professional rather than this being from the GP.  
Travel health advice and vaccinations available

Maybe a nurse on site a few days a week, to address minor wounds or answer questions that a pharmacist is not sure about, but doesn't necessarily need a GP appointment, especially with babies/young children

Ensure each clearly advertises the services that it offers in the window

If the pharmacy is closed, indicate where such services can be obtained (e.g. Saturday pm and Sunday)

Recycling of blister packs

More pharmacies to offer a travel vaccination service

I honestly don't know but if you do introduce new things don't just add it onto their existing workloads. Increase their staff and their pay to take this work on.

## Pharmacy/Contractor Survey

The Lewisham Pharmacy Contractor Survey was conducted to inform the PNA. The survey was developed considering questions asked in previous PNA processes and with input from the steering group to ensure that changes in the pharmacy system since 2022 were reflected in the questionnaire. The survey covered the full range of topic areas relating to the development of community pharmacies. The full questionnaire is available in Appendix E. The online survey was hosted on the council's consultation tool, Citizen's Space, but with access restricted to those issued the relevant link.

All Lewisham pharmacies were invited to take part, this was done by the Community Pharmacy South East London, as this approach was considered to maximise uptake. The survey was open between 08/08/2025 - 26/09/2025, with follow up email reminders sent to pharmacies to request they respond. These dates included an additional three weeks to optimise the response rate.

At the time of survey, there were 46 pharmacies in Lewisham. A total of 16 pharmacies completed the survey, giving an overall response rate of 35%.

Out of the 16 pharmacies that completed the survey, 4 (25%) were from locality 1 (North), 4 (25%) were from locality 2 (Central/South), 5 (31%) were from locality 3 (East), and 3 (19%) were from locality 4 (West).

Four wards had no pharmacies respond: Bellingham, New Cross Gate, Ladywell and Sydenham. Hither Green ward had two pharmacies respond.

Of the pharmacies that responded two, (in locality 4) close for lunch on Saturdays, but none closed for lunch on weekdays. Three pharmacies close on Saturdays, two in locality 1 and one in locality 2. One pharmacy in locality 1 opens on Sundays.

There were no distance selling pharmacies.

## Accessibility/facilities

- All pharmacies reported being within walking distance of a bus stop. The majority (88%) reported a bus stop within 50m of the pharmacy. The remaining pharmacies (12%) reported a bus stop between 100m and 400m from the pharmacy.
- The majority of pharmacies (69%) have dedicated disabled (blue badge) parking within the vicinity and an entrance suitable for unaided wheelchair access. All areas of the pharmacy floor accessible by wheelchair at all pharmacies and over half have wheelchair ramp access (56%). A quarter of pharmacies have a front door bell accessible to a wheelchair user. One pharmacy has automatic door assistance.
- More than half of pharmacies have large print labels/leaflets (56%). A small number of pharmacies have handrails (13%), a hearing loop (13%) and a removable wheelchair ramp (6%). None of the pharmacies who responded

have a disabled toilet facility. One pharmacy has no other facilities aimed at helping disabled people access their services.

- There is a reasonably good provision of, and access to pharmaceutical services for those with physical and mobility impairments in Lewisham.

## **Consultation facilities**

- Nearly all pharmacies (94%) have wheelchair accessible consultation rooms. Under a quarter (19%) of pharmacies have toilets that patients can access for screening or for patients attending consultations. There are hand washing facilities in, or close to the majority (88%) of consultation rooms. In all pharmacies the consultation rooms have either a computer or laptop and an A4 printer.
- A third of pharmacies (31%) undertake consultations and/or offer services in patient's homes or other suitable sites.

## **Pharmacist availability**

- Of the pharmacies that responded three (19%) normally have two or more pharmacists on duty at any time during the week, each working between 20 and 30 plus hours per week.

## **Staff languages spoken**

- At 12 pharmacies (88%) there were regular staff fluent in a language other than English. In addition to English there were a total of 26 different languages spoken. The most popular languages were Gujarati (50%), Hindi (44%) followed by Swahili and Urdu (both 19%).
- There is a good provision of and access to pharmaceutical services for those with English as second language in Lewisham. The presence of staff fluent in 26 languages beyond English highlights the sector's ability to meet the needs of Lewisham's diverse communities.

## **Services**

- The majority of pharmacies (88%) dispense a variety of appliances. These include catheters (88%), compression garments (88%), incontinence products (69%), stoma bags (56%) and wound dressings (88%).

## **Advanced services**

- Many of the pharmacies (63%) provide free home delivery of dispensed medicines 19% with a charge, in some cases this service is limited to housebound patients and local areas.

## **Other services**

- Many pharmacies provide additional services either privately and/or under contract with ICB, Local Authority or NHS England.
- A wide variety of services are provided including Alcohol Screening and Brief Intervention, Antiviral Distribution Service for Influenza, Body Weight Assessment, Health Coaching, Chlamydia Testing and Chlamydia Treatment, Emergency Contraception, Expanded Incontinence Service, Gluten Free Food Supply and Head Lice Eradication.

## **Independent prescribing service or patient group directions service**

- The majority of community pharmacies provide patient group directions services or under contract with the ICB, Local Authority or NHS England. A smaller minority provide independent prescribing and patient groups directions privately.
- More than half of pharmacies are willing to provide more services if commissioned and a small amount (6%-13%) were not able or not willing to provide.
- One pharmacy provides the following additional services: private ear infection services, private back pain services, private period delay and private chicken pox vaccination services.

## **Medicines optimisation service**

- As part of the medicine's optimisation service 41% of pharmacists who responded were willing to provide additional services if commissioned.
- A small proportion of pharmacists provided services under contract with the local NHS England Team (4%) or with the ICB or Local Authority (4%).
- A little over a quarter of pharmacist were not able or not willing to provide additional services.

## Conclusions and Statements

The [2013 PNA regulations](#) require every PNA to include a series of statements:

Required Statement 1	Lewisham Statement
The pharmaceutical services that the Health and Wellbeing Board has identified as services that are necessary to meet the need for pharmaceutical services	Lewisham has identified <b>essential</b> pharmaceutical services as those which are necessary to meet the population's need for pharmaceutical services

Required Statement 2	Lewisham Statement
The pharmaceutical services that have been identified as services that are not provided but which the HWB is satisfied need to be provided in order to meet a current or future need for a range of pharmaceutical services or a specific pharmaceutical service	Lewisham has not identified any gaps in pharmaceutical provision overall. Whilst Lewisham has a lower pharmacy to population ratio, compared to the England average, this does not consider the density and small geographic size of Lewisham as an inner London borough. Therefore, travel time and choice of pharmacy for Lewisham residents are not diminished.

Required Statement 3	Lewisham Statement
The pharmaceutical services that the HWB has identified as not being necessary to meet the need for pharmaceutical services but have secured improvements or better access	<p>Lewisham has identified both Advanced and Enhanced Pharmaceutical Services (meaning locally and nationally commissioned) as going beyond necessary/essential services but have still secured improvements or better access to pharmaceutical services in the borough.</p> <p>Examples of where advanced and enhanced services have secured improvements include the vaccine programme which is provided borough wide through pharmacies. As Lewisham sees lower than average vaccine uptake, these services both secure improvements by providing more opportunity for vaccination to take place and better access by being located in the heart of communities, with weekend opening.</p>

Required Statement 4	Lewisham Statement
The pharmaceutical services that have been identified as services that would secure improvements or	Further provision of Smoking Cessation services in pharmacies would both secure improvements in health and allow better

better access to a range of pharmaceutical services or a specific pharmaceutical service, either now or in the future	access to this service currently and in the future. The Advanced Service which offers continued stop smoking support to people who have started such support in hospital, to be continued after they are discharged is currently only available in three Lewisham pharmacies.
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Required Statement 5	Lewisham Statement
Other NHS services that affect the need for pharmaceutical services or a specific pharmaceutical service	<p>Lewisham has identified all GP practices and University Hospital Lewisham as other NHS services that affect the need for pharmaceutical services. Addiction services also affect the need for pharmaceutical services. All these services have been mapped and included with the PNA.</p> <p>In relation to addiction services there are nine Lewisham pharmacies which provide needle exchange and 31 which provide supervised consumption for opiate substitution therapy.</p>

In conclusion this PNA has shown that despite the decrease in the number of pharmacies across the borough, since the last PNA, there remains sufficient pharmaceutical provision for residents during typical working hours. Current access to essential pharmaceutical services therefore meets residents' needs.

Whilst the Lewisham population is projected to grow both during the lifetime of this PNA and beyond, it is not anticipated that this would overburden the current pharmacies, who it is anticipated could absorb any additional capacity of current planned new housing developments.

In terms of advanced and enhanced pharmaceutical services, which improve accessibility and secure health improvements, overall provision also continues to be sufficient. As highlighted earlier in the document there is not currently a pharmacy in Locality 1 offering smoking cessation support (to those who have started a stop smoking service prior to hospital discharge), which would benefit this population.

# Appendices

## Appendix A: PNA Steering Group Terms of Reference

A PNA Steering Group was established to oversee production of this PNA, with the following terms of reference.

### Purpose

To provide input and advice to the development of the Pharmaceutical Needs Assessment in Lewisham, in particular advising on stakeholder perspectives and engagement.

Areas of input will be on:

1. Public engagement on current services
2. Commenting on the emerging evidence and its implications
3. Consultation on the draft PNA
4. Final proposals
5. Other aspects of the process as appropriate

### Roles and functions of the steering group

The Lewisham PNA Steering Group has been established to:

- Oversee and drive the formal process required for the development of a PNA for Lewisham
- Ensure that the published PNA complies with all the requirements set out under the Regulations
- Promote integration of the PNA with other strategies and plans including the Joint Health and Wellbeing Strategy, the Integrated Care Board (ICB)'s Commissioning Strategy Plans and other relevant strategies.

### Key Objectives

- Support the work to develop the PNA with internal and external stakeholders, including patients, service users and the public
- Approve the project plan and timeline
- Ensure that the requirements for the development and content of PNAs are followed and that the appropriate assessments are undertaken, in line with the Regulations
- Determine the localities which will be used for the basis of the assessment
- Determine the criteria for necessary and relevant services and apply these to pharmaceutical services, taking into account stakeholder feedback including views from patients and the public
- Oversee the consultation ensuring that this meets the requirements set out in the Regulations
- Submit the final PNA to the Health & Wellbeing Board for approval prior to publication

Membership - The Steering Group membership is as follows:

- Public Health
- Medicines Optimisation Team
- Lewisham Local Medical Committee
- Community Pharmacy South East London
- Lewisham Primary Care Team

Frequency of meetings – as required

DRAFT

## Appendix B - Lewisham 2026 PNA Production Timeline

### June 2025

23/06/2025 - Initial Steering Group Meeting

### July 2025

Item on Lewisham 2026 PNA presented at the July meeting of the Lewisham Health and Wellbeing Board

### August 2025

Contractor Survey opens

Public/User Survey opens

### September 2025

Contractor and Public/User Surveys close and feedback written up

### September – December 2025

Draft document is completed

### Late December 2025/Early January 2026

60 day statutory consultation on draft PNA opens

### February 2026

Feedback from statutory consultation collated and where appropriate changes made to the PNA

### March 2026

16/03/2026 - Health and Wellbeing Board for final sign off

## Appendix C: List of pharmacy addresses and opening times

L	Pharmacy Name	Address	Postcode	Opening Hours
1	Cheltenham Chemist	20 Turnham Road	SE4 2LA	Mon-Fri 0900-1300, 1400-1800 Sat Closed Sun Closed
	Hatcham Pharmacy	399-401 Queens Road	SE14 5HD	Mon-Fri 0830-1900 Sat 0900-1700 Sun 1100-1700
	Krison's Chemist	506 New Cross Road	SE14 6TJ	Mon-Fri 0900-1800 Sat 0900-1300 Sun Closed
	Lockyer's Pharmacy	252 Evelyn Street	SE8 5BZ	Mon-Fri 0900-1800 Sat Closed Sun Closed
	New Cross Pharmacy	Waldron Health Centre, Amersham Vale	SE14 6LD	Mon-Fri 0900-1900 Sat 0900-1500 Sun Closed
	Nightingale Pharmacy	90-92 Deptford High Street	SE8 4RG	Mon-Fri 0900-1800 Sat 0900-1800 Sun Closed
	Osbon Pharmacy (Lewisham Way)	179-181 Lewisham Way	SE4 1UY	Mon-Fri 0900-1800 Sat Closed Sun Closed
	Pepys Pharmacy	2 Golden Hind Place	SE8 3QG	Mon-Fri 0900-1830 Sat Closed Sun Closed
	Station Pharmacy	2 Amersham Vale	SE14 6LD	Mon-Fri 0900-1800 Sat 0900-1400 Sun Closed
			SE4 2SA	Mon-Fri 0900-1800 Sat 0900-1300 Sun Closed
2	Amin Pharmacy	291 Brockley Road	SE13 5PB	Mon-Fri 0900-1900 Sat 0900-1700 Sun Closed
	Baum Pharmacy	10-12 Manor Park Parade	SE13 5JN	Mon-Fri 0900-1730 Sat 0900-1730 Sun 1000-1600
	Boots (Lewisham)	72-78 Lewisham High Street	SE12 9QL	Mon-Fri 0900-1830 Sat 0900-1300 Sun Closed
	Brook Pharmacy	109 Chinbrook Road	SE12 0JS	Mon-Fri 0900-1900 Sat 0900-1800 Sun Closed
	Gokul Chemist	53 Baring Road	SE12 0DU	Mon-Fri 0900-1930 Sat 0900-1900 Sun 1000-1400
	Grove Park Pharmacy	344 Baring Road	SE12 0EF	Mon-Fri 0900-1930 Sat 0900-1800 Sun Closed
	Harris Chemist	372 Baring Road		

	Ladywell Pharmacy	Hilly Fields Medical Centre, 172-174 Adelaide Avenue	SE4 1JN	Mon-Fri 0900-1330,1400-1830 Sat 0900-1200 Sun Closed
	Lee Pharmacy	19 Burnt Ash Hill	SE12 0AA	Mon-Wed, Fri 0900-1900, Thurs 0900-1400 Sat 0900-1800 Sun Closed
	Lewisham Pharmacy	324 Lee High Road	SE13 5PJ	Mon-Fri 0900-1800 Sat 0900-1200 Sun Closed
	Lewis Grove Pharmacy	1 Lewis Grove	SE13 6BG	Mon-Fri 0900-1800 Sat 0900-1730 Sun Closed
	Lords Pharmacy	428 Lee High Road	SE12 8RW	Mon-Fri 0900-1830 Sat 0900-1500 Sun Closed
	Osbon Pharmacy (Loampit Hill)	56-60 Loampit Hill	SE13 7SX	Mon-Fri 0800-1830 Sat Closed Sun Closed
	Rains Pharmacy	Unit 52, Old Biscuit Factory	SE13 5ND	Mon-Fri 0930-1830 Sat 0930-1330 Sun Closed
	Sheel Pharmacy (Lewisham High Street)	296-298 Lewisham High Street	SE13 6JZ	Mon-Fri 0900-1830 Sat 0900-1800 Sun Closed
	Sheel Pharmacy (Lewisham Road)	312-314 Lewisham Road	SE13 7PA	Mon-Fri 0900-1900 Sat 0900-1800 Sun Closed
	Sogim Pharmacy	14 Montpelier Vale	SE3 0TA	Mon-Fri 0900-1800 Sat 0900-1730 Sun Closed
3	Catford Pharmacy	185 Torridon Road	SE6 1RG	Mon-Fri 0900-1900 Sat 0900-1300 Sun Closed
	Cambelle Chemist	83-85 Boundfield Road	SE6 1PH	Mon-Fri 0900-1800 Sat 0900-1400 Sun Closed
	Day Lewis Pharmacy (467 Bromley Road)	467 Bromley Road	BR1 4PH	Mon-Fri 0900-1800 Sat 0900-1300 Sun Closed
	Day Lewis Pharmacy (Downham)	443 Downham Way	BR1 5HS	Mon-Fri 0900-1830 Sat 0900-1400 Sun Closed
	Duncans Chemist (Bromley Hill)	24 Bromley Hill	BR1 4JX	Mon-Fri 0900-1900 Sat 0900-1730 Sun Closed
	Rushey Green Pharmacy	The Primary Care Centre, Hawstead Road	SE6 4JH	Mon-Fri 0830-2100 Sat 0900-1100, 1830-2100 Sun 1730-2030

	Superdrug Pharmacy (Catford)	138-140 Rushey Green	SE6 4HQ	Mon-Fri 0900-1400; 1430-1800 Sat 0900-1400; 1430-1730 Sun Closed
	Thames View Health Limited	481-483 Bromley Road	BR1 4PQ	Mon-Fri 0900-1800 Sat 0900-1830 Sun Closed
	Widdicombe Chemist	220 Hither Green Lane	SE13 6RT	Mon-Fri 0900-1830 Sat 0900-1500 Sun Closed
	Woodlands Pharmacy	Woodlands Health Centre, 4 Edwin Hall Pl, Hither Green Lane	SE13 6RN	Mon-Fri 0700-2130 Sat 0700-2100 Sun 0700-2030
	Vantage Pharmacy	Health Central Annex Building, 108-114 Coinsborough Crescent	SE6 2SP	Mon-Fri 0830-1900 Sat 0900-1200 Sun Closed
4	Bentleys Pharmacy	382-384 Brockley Road	SE4 2BY	Mon-Fri 0900-1800 Sat 0900-1300 Sun Closed
	Boots (Sydenham)	55 Sydenham Road	SE26 5EX	Mon-Fri 0900-1800 Sat 0900-1730 Sun Closed
	Crofton Park Pharmacy	435 Brockley Road	SE4 2PJ	Mon-Fri 0830-1300; 1400-1800 Sat 0900-1300 Sun Closed
	Medicos Pharmacy	197 Stanstead Road	SE23 1HU	Mon-Fri 0900-1830 Sat 0900-1400 Sun Closed
	Perfucare Pharmacy	136 Kirkdale	SE26 4BB	Mon-Fri 0900-1830 Sat Closed Sun Closed
	Perry Vale Pharmacy	Shop 1, 193 Perry Vale	SE23 2JF	Mon-Fri 0900-1900 Sat 0900-1300 Sun Closed
	Superdrug Pharmacy (Sydenham)	73-77 Sydenham Road	SE26 5UA	Mon-Fri 0900-1400; 1430-1830 Sat 0900-1400; 1430-1730 Sun Closed
	Touchwood Pharmacy (62 Sydenham Rd)	62 Sydenham Road	SE26 5QE	Mon-Fri 0900-1700 Sat Closed Sun Closed
	Touchwood Pharmacy (Kirkdale)	264 Kirkdale	SE26 4RS	Mon-Fri 0900-1900 Sat 0900-1300 Sun Closed
	Touchwood Pharmacy (363 Sydenham Rd)	363 Sydenham Road	SE26 5SL	Mon-Fri 0900-1700 Sat Closed Sun Closed
	Touchwood Pharmacy (Woolstone Road)	9 St Georges Parade	SE6 4DT	Mon-Fri 0900-1800 Sat Closed Sun Closed

## Appendix D: Public Survey Full Questionnaire

### Overview Questions

*Q1. Do you usually use a pharmacy in Lewisham, another pharmacy outside of Lewisham or an online/internet (distance-selling) pharmacy?*

- Yes - within the borough of Lewisham
- Yes - outside of Lewisham borough but in a neighbouring borough
- Yes - outside of Lewisham borough and in a borough which does not neighbour Lewisham
- Yes - distance-selling pharmacy (online/internet pharmacy)
- No

*Q2. How often do you typically use a pharmacy?*

- Several times a week
- Once a week
- A few times a month
- Once a month
- Once in 3 months
- Once in 6 months
- Less than once a year

*Q3. What do you usually use your most frequently visited pharmacy for? (select all that apply)*

- For advice
- To collect prescribed medication
- To buy shampoo, toothpaste, and other toiletries
- To buy medication that doesn't need a prescription (over the counter medicines)
- To get support for long-term conditions (e.g., diabetes, high blood pressure)
- To get support for minor illnesses
- If I am unable to get a GP appointment
- To find out about services available to you
- For specialised services (such as stop smoking services)
- Other

*Q4. If you answered Other to Question 3, please describe below*

Free text box

*Q5. Do you use the same pharmacy on a regular basis?*

- Yes - I use the same community pharmacy all of the time
- Yes - I use the same community pharmacy most of the time
- Yes - I use online/internet pharmacies all of the time
- No - I use several different community pharmacies
- No - I use a combination of community pharmacies and online/internet pharmacies

*Q6. Thinking about the location of the pharmacy, which of the following is most important to you? (Please tick all that apply)*

- It is close to my doctor's surgery
- It is close to my home
- It is close to other shops I use
- It is close to my children's school or nursery
- It is easy to park nearby
- It is close to the bus stop / train station
- It is close to where I work
- It is close to/in my local supermarket
- Other (please specify below)
- None of the above

*Q7. If you answered Other to question 6, please expand below*  
Freetext box

*Q8. What is your most frequent way of travel to get to your pharmacy?*

- Walking
- Cycling/Scooter
- Car/Motorbike/Van
- Public Transport
- Taxi/Uber
- Other - please state below

*Q9. If you answered Other to Question 8, please describe below*  
Freetext box

*Q10. How long does it take for you to travel to your pharmacy?*

- Less than 5 minutes
- 5-10 minutes
- 10-15 minutes
- 15-20 minutes
- 20-25 minutes
- 25-30 minutes
- 30+ minutes

*Q11. Do you have a disability, a health condition and/or other access needs that could affect how easily you access your chosen pharmacy?*

- Yes
- No
- Prefer not to say

*Q12. If you have a disability, a health condition and/or other access needs, can you access your chosen pharmacy in person?*

- Yes
- No
- Prefer not to say

*Q13. If you answered No to Question 12, please describe below*  
Freetext box

*Q14. Is there a more convenient or closer pharmacy that you don't use?*

- Yes
- No

*Q15. If you answered Yes to Question 14, please can you explain why?*  
Freetext box

### **When do you use your pharmacy**

*Q16. What are the most convenient times for you to access a pharmacy? (you can select a time for each row)*

	Early Mornings (before 9AM)	Mornings	Lunchtime	Afternoon	Evening	Late Nights (after 7PM)
Monday to Friday						
Saturday						
Sunday						

*Q17. What other services would you like to see provided by your local pharmacy?*  
Freetext box

*Q18. Does your pharmacy deliver medication to your home if you are unable to collect it yourself?*

- Yes - Free of charge
- Yes - with a delivery charge
- No - they don't deliver
- Don't know/ I have never used this service

*Q19. How satisfied or dissatisfied are you with the opening hours of your most frequently used pharmacy?*

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

*Q20. If you answered dissatisfied to any extent to Question 19, please can you explain below*

Freetext box

*Q21. How satisfied are you with the consultation room(s) facilities at your most frequently used pharmacy?*

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- Not applicable/never used

*Q22. If you answered dissatisfied to any extent to Question 21, please explain below*

Freetext box

*Q23. How satisfied are you with the medicines review and advice service at your most frequently used pharmacy?*

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- Not applicable/never used

*Q24. If you answered dissatisfied to any extent to Question 23, please explain below*

Freetext box

### **Future Use of Pharmacy**

*Q25. How could we make better use of pharmacies in Lewisham as a local health resource?*

Freetext box

*Q26. What new services would you like pharmacies in Lewisham to provide in the future?*

Freetext box

## Appendix E: Full Contractor Survey Questionnaire

### Pharmacy Details

*Q1. Name of Pharmacy*

(Freetext box)

*Q2. Name of person completing the survey*

(Freetext box)

*Q3. Contact details*

(Freetext box)

*Q4-Q10. Opening Hours each day*

Freetext box to respond with exact opening hours each day

*Q11. Is this pharmacy a Distance Selling Pharmacy?*

- Yes
- No

### Accessibility

*Q12. Is there a bus stop within?*

- 50m of the pharmacy
- 100m of the pharmacy
- 400m of the pharmacy
- More than 400m of the pharmacy
- Don't know

*Q13. Is there dedicated disabled (blue badge) parking within the vicinity of your Pharmacy?*

- Yes
- No

*Q14. Is the entrance to the pharmacy suitable for wheelchair access unaided?*

- Yes
- No

*Q15. Is the entrance to the pharmacy suitable for wheelchair access with assistance?*

- Yes
- No
- Not relevant, there is unaided wheelchair access

*Q16. Are all areas of the pharmacy floor accessible by wheelchair?*

- Yes
- No

*Q17. Do you have other facilities in the pharmacy aimed at helping disabled people access your services? (please tick as many answers as appropriate)*

- Automatic door assistance
- Bell at front door accessible to a wheelchair user
- Disabled toilet facility
- Hearing loop
- Large print labels/leaflets
- Wheelchair ramp access
- Handrails
- Removable ramp
- None of the above
- Other (please specify)

*Q18. If you answered 'Other' to question 17, please specify*  
Freetext box

### **Consultations**

*Q19. Do the premises have toilets that patients can access for screening or for patients attending for consultations?*

- Yes
- No

*Q20. Is your consultation room wheelchair accessible?*

- Yes
- No

*Q21. During consultations are hand-washing facilities available?*

- In the consultation area
- Close to the consultation area
- No

*Q22. Is there a computer/laptop, that can be used within the consultation room?*

- Yes
- No

*Q23. Does your pharmacy undertake consultations and/or offer services in patient's homes/other suitable sites?*

- Yes
- No

### **Pharmacists**

*Q24. Does the pharmacy normally have two or more pharmacists on duty at any time during the week?*

- Yes
- No

Q25. If you answered yes to Question 24, then for how many hours per week are two pharmacists typically working?

- 0-4 hours
- 5-9 hours
- 10-14 hours
- 15-19 hours
- 20-24 hours
- 25-29 hours
- 30 hours+

Q26. Are any of your regular pharmacy staff fluent in a language other than English?

- Yes
- No

Q27. If you answered yes to Question 26, please select all the relevant languages or write in

- Afrikaans
- Arabic
- Bengali
- Cambodian
- Cantonese
- Chinese (Mandarin)
- Czech
- Farsi
- French
- Georgian
- Gujarati
- Hebrew
- Hindi
- Hungarian
- Italian
- Japanese
- Kurdish
- Maltese
- Persian
- Portuguese
- Polish
- Punjabi
- Romanian
- Russian
- Somali
- Spanish
- Swahili
- Tamil
- Telugu
- Turkish
- Urdu
- Vietnamese
- Other (please specify)

Q28. If you answered 'Other' to Question 27, please state below  
Freetext box

**Services/Appliances**

Q29. Does the pharmacy dispense appliances? (Please tick all that apply)

- Stoma bags
- Catheters
- Incontinence products
- Wound dressings
- Compression garments
- Other
- No, this pharmacy does not dispense appliances

Q30. If you answered 'Other' to Question 29, please describe the appliance(s) below  
Freetext box

Q31. Which of the following other services does the pharmacy provide, or would be willing to provide? (tick all that apply)

	Currently providing under contract with local NHS England Team	Currently providing under contract with ICB	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or not willing to provide	Currently providing as a private service
Alcohol Screening and Brief Intervention						
Antiviral Distribution Service for Influenza						
Body Weight Assessment						
Brief Interventions (e.g. health coaching)						
Care Home Service (advice and support visit)						
Chlamydia Testing Service						
Chlamydia Treatment Service						
COVID-19 Lateral Flow Device Test Service Supply						
Emergency Contraception Service						
Expanded Incontinence Service						
Gluten Free Food Supply Service (i.e. not via FP10)						
Home Delivery Service (not appliances)						
Head Lice Eradication						
Pharmacy Contraceptive Service (not EC)						
Smoking Cessation Service						

*Q32. If currently providing an Independent Prescribing Service or Patient Group Directions service, what therapeutic areas are covered?*

	Currently providing under contract with local NHS England Team	Currently providing under contract with ICB	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or not willing to provide	Currently providing as a private service
Allergies						
Cardiovascular						
Contraception						
Diabetes						
Hair loss						
Men's health						
Mental health						
Respiratory						
Skin conditions						
Stop smoking						
Travel medicines						
Weight management						
Other						

*Q33. If you answered other to Q32, please expand below  
Freetext box*

*Q34. Which of the following other services does the pharmacy provide, or would be willing to provide?*

	Currently providing under contract with local NHS England Team	Currently providing under contract with ICB	Currently providing under contract with Local Authority	Willing to provide if commissioned	Not able or not willing to provide	Currently providing as a private service
Needle and Syringe Exchange Service						
Not Dispensed Scheme						
On Demand Availability of Specialist Drugs Service						

Out of Hours Services						
Palliative Care						
Phlebotomy Service						
Schools Service						
Sharps Disposal Service						
Structured self-care support						
Supervised Administration Service (opioid substitution)						
Vascular Risk Assessment Service (NHS Health Check)						
Weight management (adults and children)						
Other						

*Q35. If you answered 'Other' to Question 34 please state below  
Freetext box*

*Q36. Does the pharmacy provide home delivery of dispensed medicines?*

- Yes - free of charge
- Yes - with charge
- No

*Q37. If you selected either of the Yes options to Question 36, do you limit how far you deliver and if so please describe  
Freetext box*